



Gartner®

Results Summary: Agile in the Enterprise

July 2019 (updated October 2019)

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Thank you!

Thank you for participating in our Gartner Research Circle survey on Agile in the Enterprise.

We are pleased to share this summary of findings with you. We hope you will use the report to learn what your peers are doing and to get ideas on what you could be doing.

The input you and your peers provide is highly valued by Gartner analysts—and the results from this survey will be used in multiple research notes and presentations.

Thank you once again for your continuing contributions to our research!

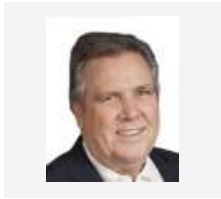
Analyst Research Lead



Bill Holz
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- Bill Holz is Research Director on the Application Platform Strategies (APS) team in Gartner for Technical Professionals (GTP). Mr. Holz covers a range of technical topics, including software development methodologies (focus on agile) and web development.
- Mr. Holz has more than 30 years of industry experience mainly focused on web and mobile development projects and adoption of agile development methodologies. Prior to joining Gartner, Mr. Holz led the Application Development and Enterprise Architecture team at the Project Management Institute (PMI). During his tenure at PMI, he led the implementation of agile development practices, modernization of the application portfolio, delivery of PMI's first mobile application, formation of an enterprise architecture team, and acquisition of Gantthead (projectmanagement.com)

Analyst Research Lead



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- Mike West covers the adoption, organizational impact and governance of agile, enterprise agile, and agile transformation. Previously, he was VP and Research Director at Gartner from 1991-1999. Prior to joining Gartner, Mr. West worked as a developer and manager in financial services (John Hancock and Fidelity Investments) and high-tech (Apple). He has extensive experience as a developer, as a manager, and as an analyst in application development tools, methods and platforms. And he has over a dozen years working as an analyst at Gartner.
- Mr. West has been an analyst since 1991, covering application development, information risk and cloud.

We asked IT and IT/business professionals to tell us about their thoughts on agile within their enterprise

“Gartner defines **Agile** as a development approach that delivers software in increments by following the principles of the Agile Manifesto.”

Manifesto for Agile Software Development



Source: *Agile Manifesto* (1999)

Objective

Goal: Identify what processes and practices agile development organizations have adopted to achieve success. Examine how organizations approach and use agile techniques, the benefits they expected from their adoption and the stumbling blocks to their success.

Methodology

Gartner's Agile in the Enterprise survey was conducted via an online survey from June 3rd – June 25th 2019 with 130 Gartner Research Circle Members – a Gartner-managed panel comprised of IT and IT/business professionals.

Qualified participants included business end-users with either an IT or IT/business focus as a primary role. 87% of participants use Agile for at least some of their application development

The survey was developed collaboratively by a team of Gartner analysts and was reviewed, tested, and administered by Gartner's Research Data Analytics team

For additional queries on the data or survey instrument please contact anna.toncheva@gartner.com

Note: the results of this study are representative of the respondent base and not necessarily the market as a whole

Key Takeaways

Planned Use and Current Use of Agile

- The majority of organizations **use or plan to use agile approaches** on the business side and for implementing enterprise software, significantly up from last year's survey
- Adoption of agile testing practices, **test-driven development and automated acceptance testing**, remain constraints to **DevOps and Continuous Delivery**
- **Agile technical practices will be in place** for DevOps with most participating organizations by 2020; longer timeline for others
- Most participants perceive their **organizations' reason for adopting agile have been successfully achieved**
- The **use of Kanban and Design Thinking continues to grow**

Scaling Agile to the Enterprise

- **Scaled Agile Framework, Customized Scrum of Scrums and Scrum@Scale** are the primary Enterprise Agile Frameworks implemented or considered
- An increased number of participants **(38%) have shifted to the Product Model**

Benefits & Challenges of Agile

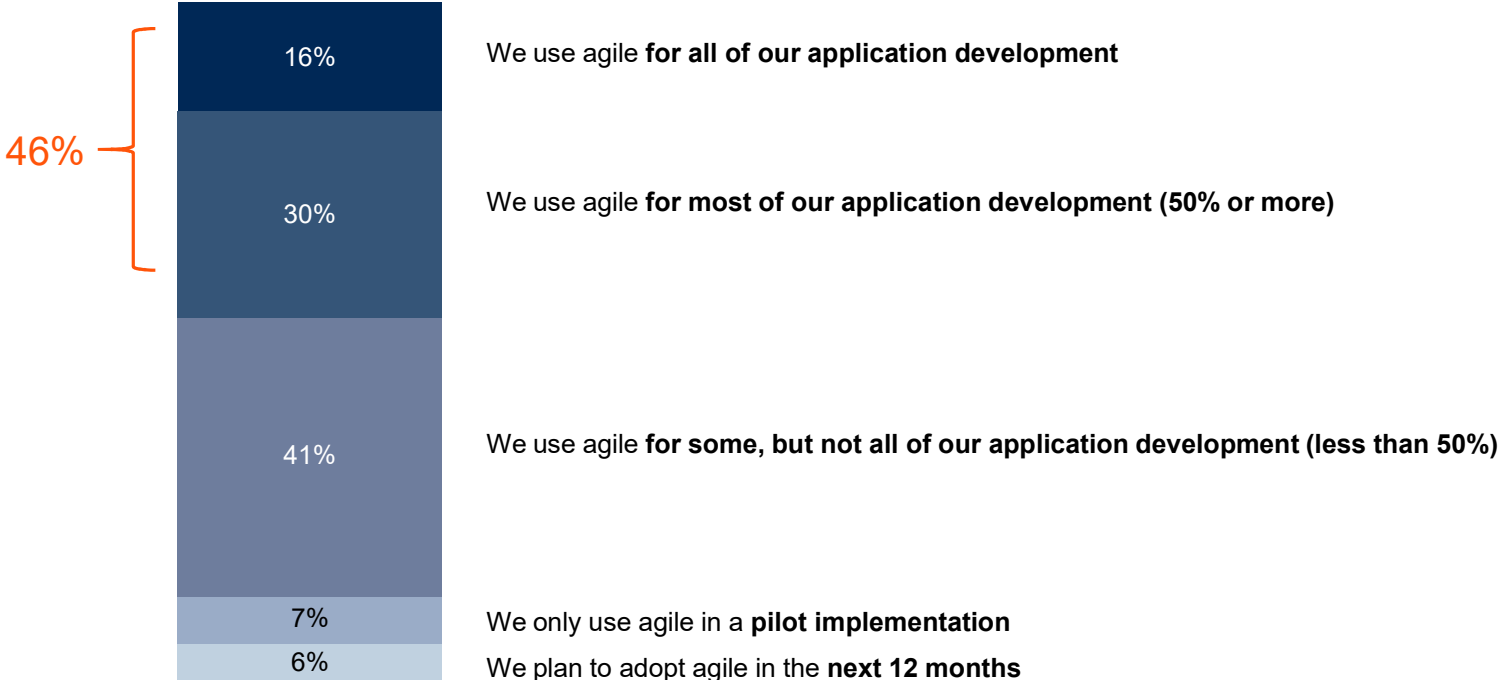
- **Accelerated product delivery and better alignment** between IT and business are the top reasons to adopt agile
- Participating organizations cite **culture change** as one of the top challenges for adopting agile methodologies
- Shifting an organization's **culture from control to trust** is recognized as one of the top challenge for continued agile success. Now outpacing every other challenge by more than 20 percentage points

Use of Agile Methodologies

Nearly Half Use Agile for All or Most of their Application Development

Agile development in organizations

Percentage of Respondents

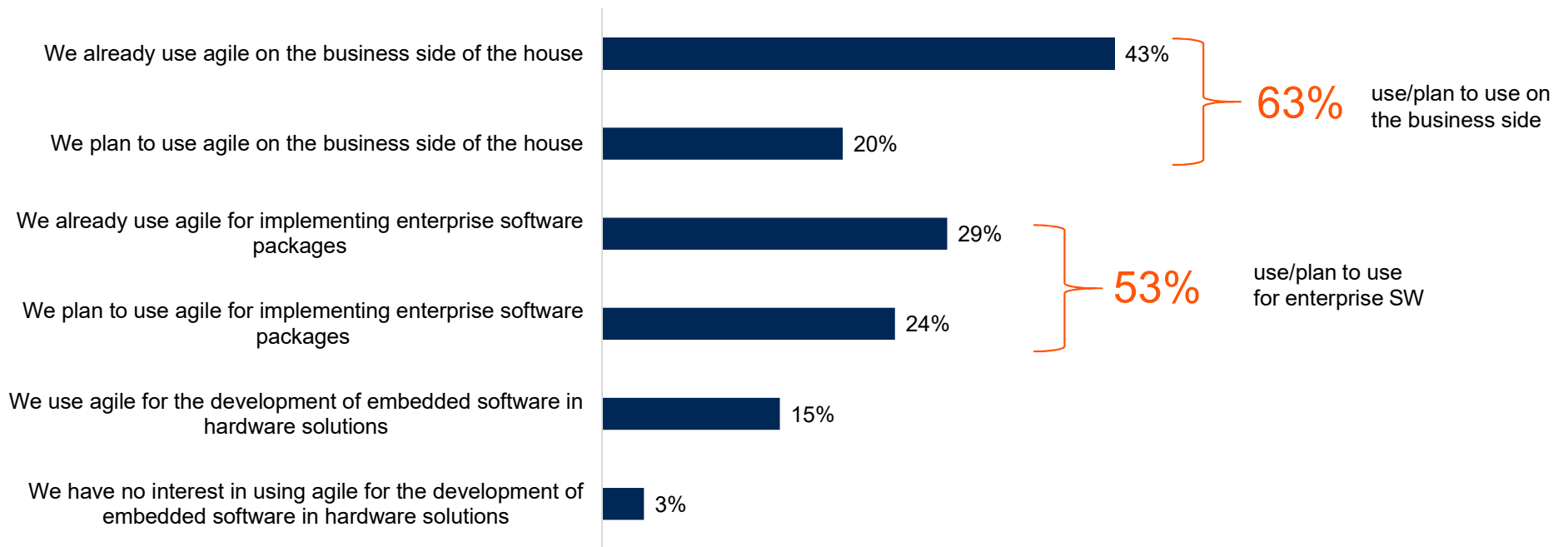


Base: n=130 Gartner Research Circle Members; Excluding 'Not sure'
S01. Which of these best describe agile development in your organization?
SOURCE: Gartner Research Circle Agile in the Enterprise

A Majority Use or Plan to Use Agile on the Business Side And for Implementing Enterprise Software

Usage of Agile Outside of Application Development

Percentage of Respondents

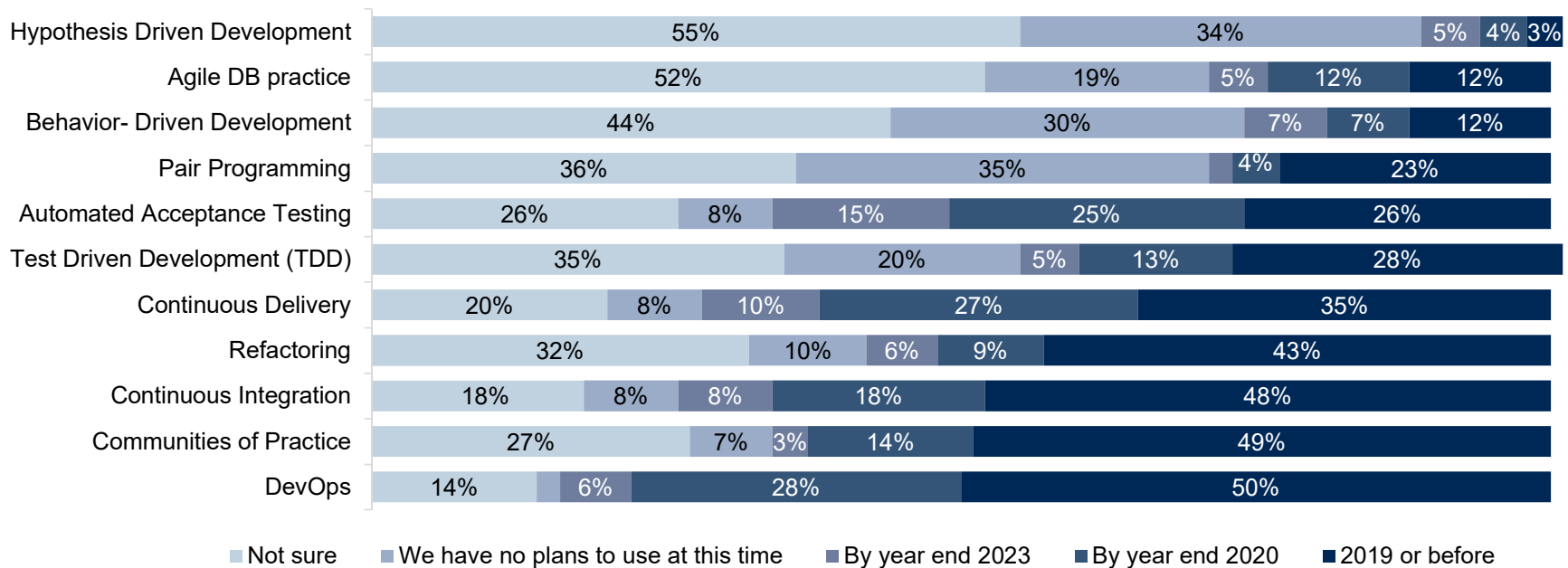


Base: n=115 Gartner Research Circle Members; Excludes 'Not sure'
S03. Which of these best describes the use of agile outside of application development?
SOURCE: Gartner Research Circle Agile in the Enterprise

Agile Technical Practices Will Be in Place for Most by 2020

Beginning of Agile Enterprise Practices

Percentage of Respondents



*Note: "Other" not shown due to small base size

**Note: data labels less than 3% not shown

Base: n=130 Gartner Research Circle Members

Q09. When did/will your organization begin to use each of the following agile technical practices?

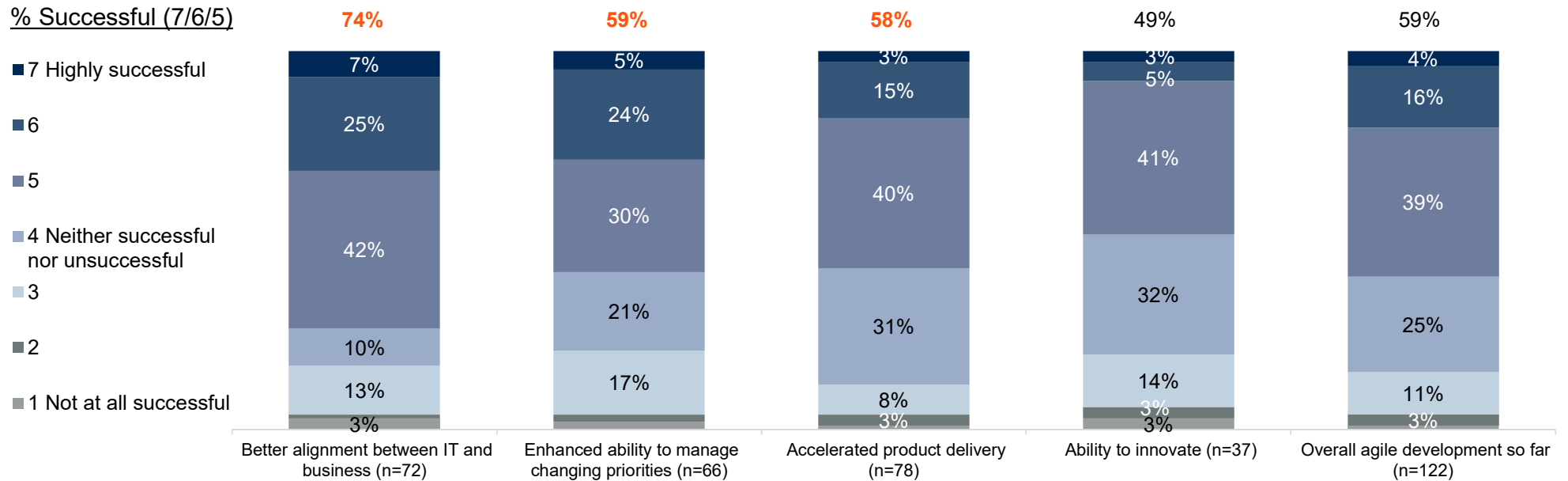
SOURCE: Gartner Research Circle Agile in the Enterprise

Most Respondents Report Their Agile Goals Have Been Achieved

Success of Achieving Agile Development Goals

Percentage of Respondents

% Successful (7/6/5)



*Note: small base size not shown (<30)

**Note: data labels less than 3% not shown

Base: Gartner Research Circle Members using agile methods

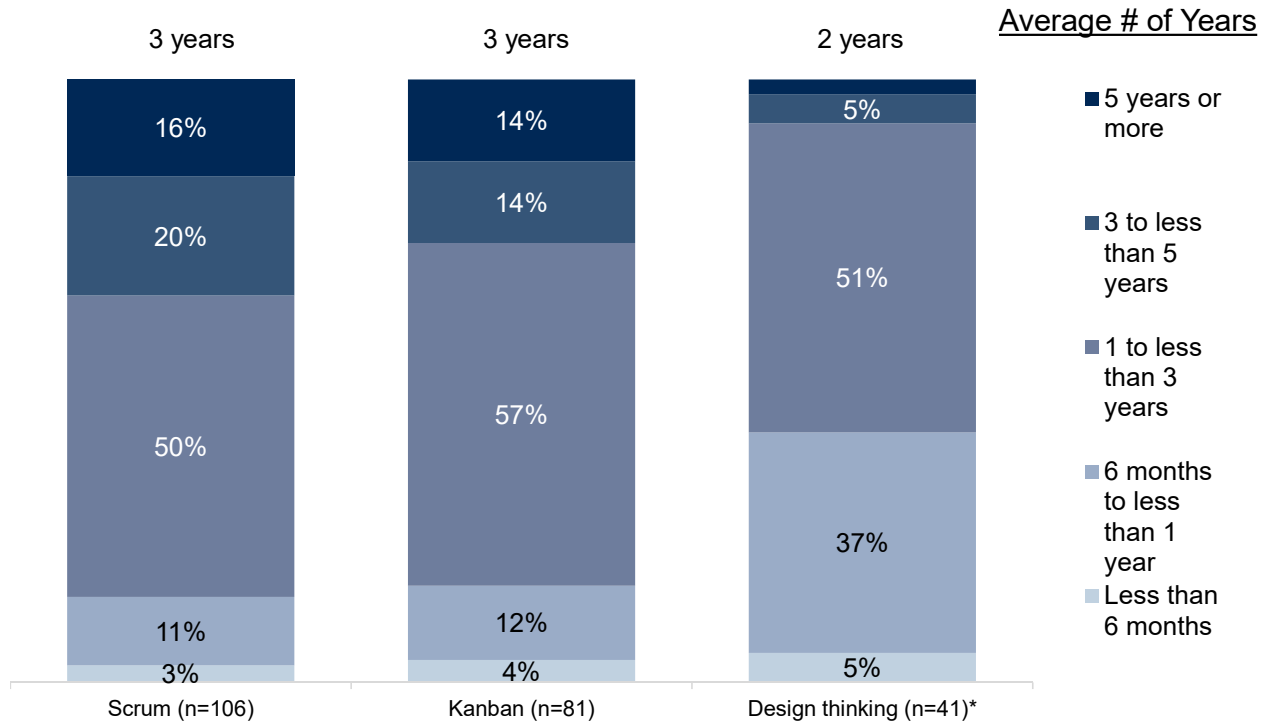
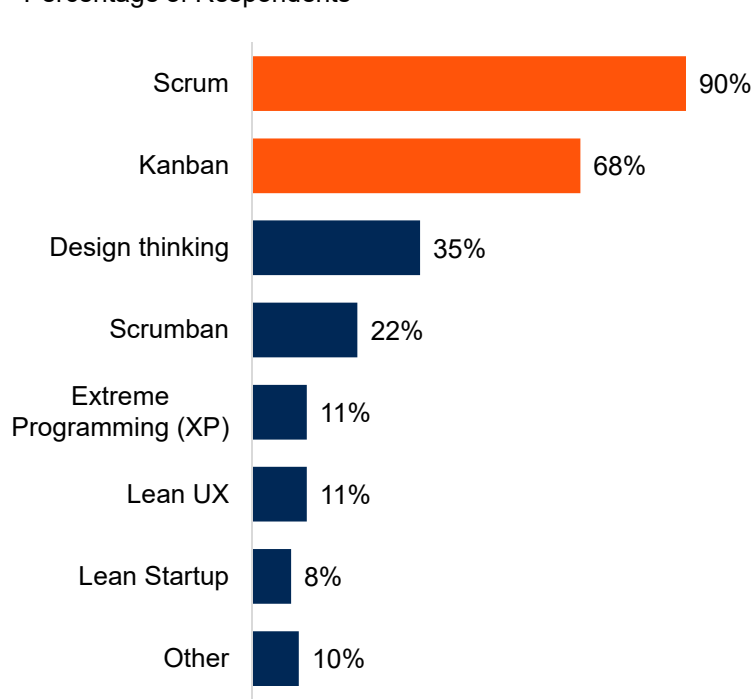
Q07. How successful has your organization been in achieving each of these goals?

SOURCE: Gartner Research Circle Agile in the Enterprise

Scrum and Kanban Are Well-Established; Design Thinking Is Growing

Agile Methods Used, Duration of Agile Methods Used

Percentage of Respondents



Base: n=124 Gartner Research Circle Members whose organization's development is based on "Agile", "Iterative" or "Lean IT" methodologies; Excludes 'Not sure' Q03A. What proportion of your organization's development/planned development is based on each of the following methodologies?

SOURCE: Gartner Research Circle Agile in the Enterprise

*Note: Methods with small base size not shown (<30)

**Note: data labels less than 3% not shown

Base: Gartner Research Circle Members; Excludes 'Not sure'

Q03B_1. How long has your organization been using each of these agile methods?

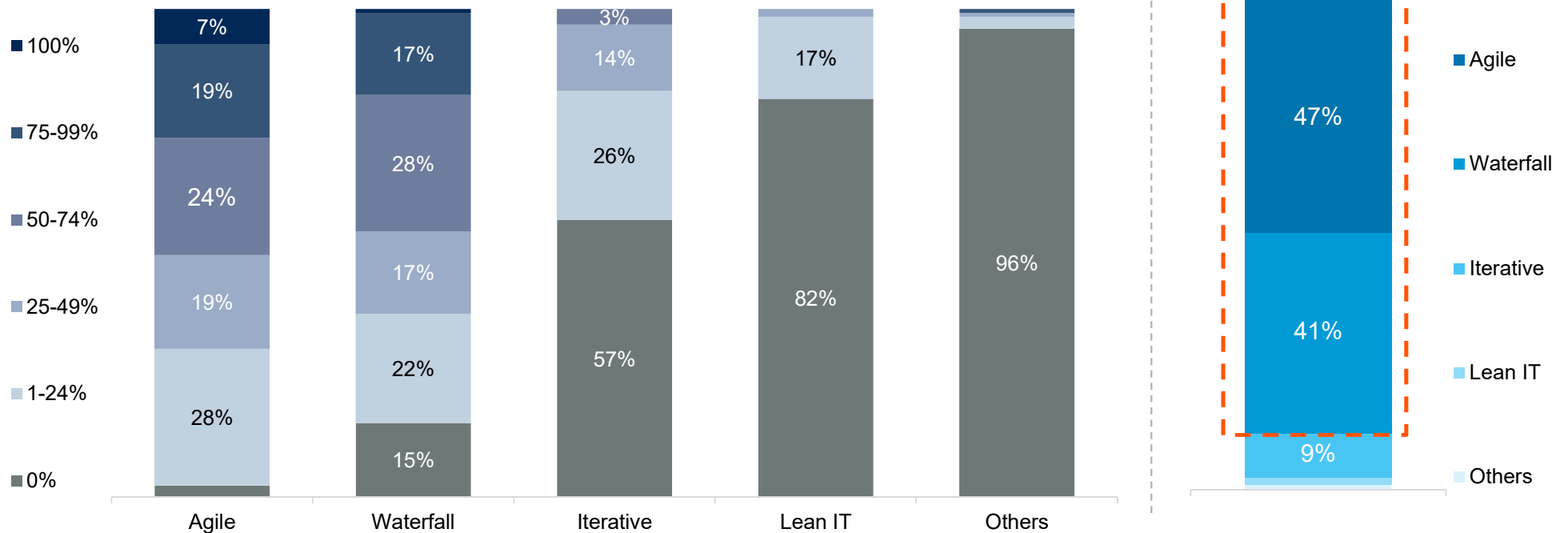
SOURCE: Gartner Research Circle Agile in the Enterprise

Implementation of Agile

Use of Agile for Development Continues to Increase

Proportion of Development Based on Methodologies

Average, Percentage of Respondents



*Note: data labels less than 3% not shown

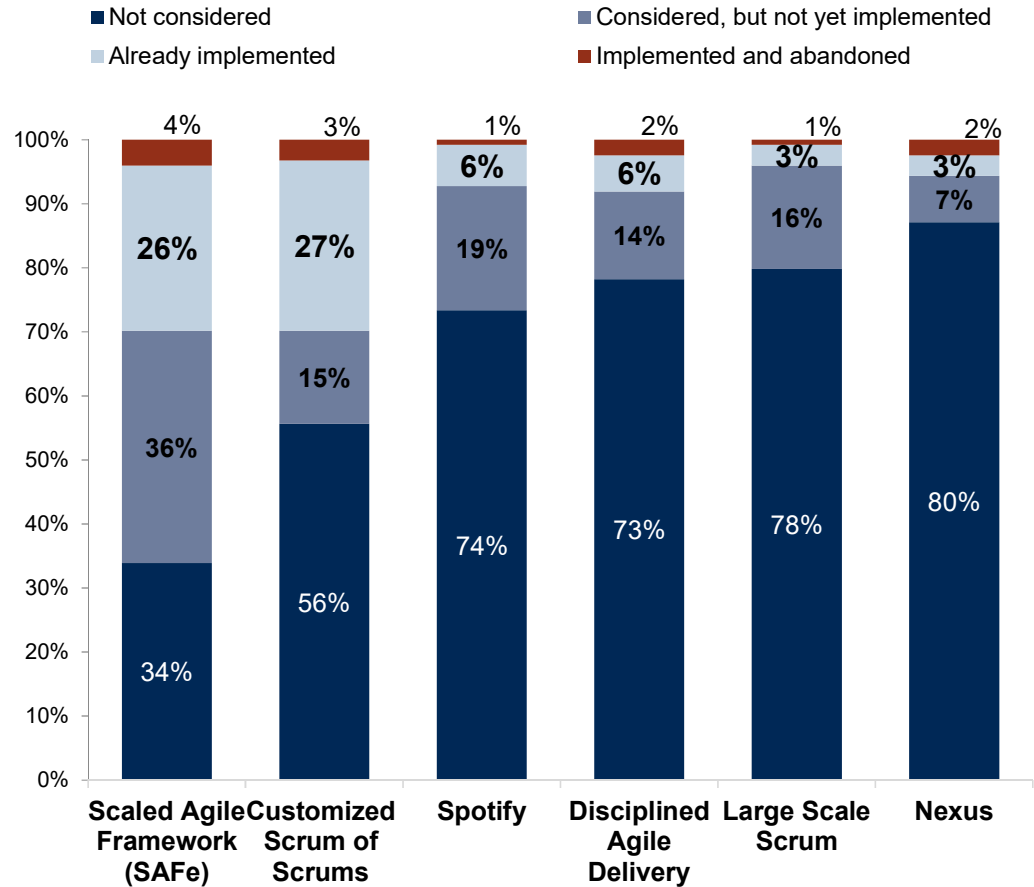
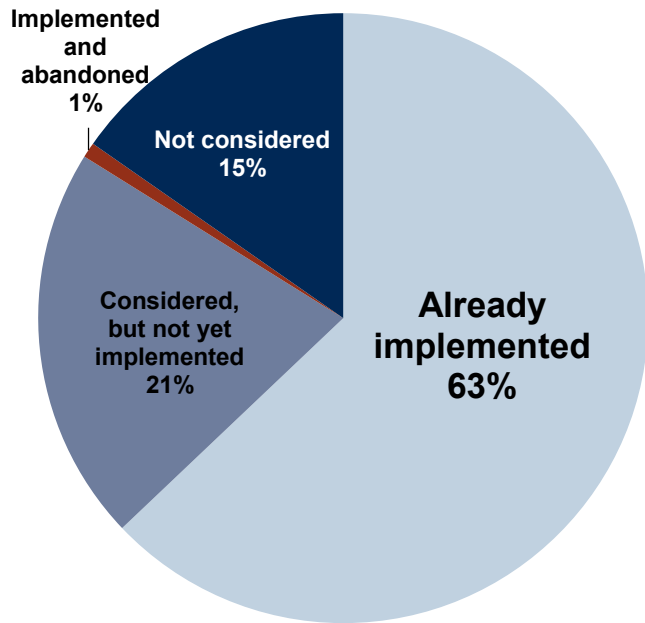
Base: n=125 Gartner Research Circle Members that use or plan to use agile development; Excludes 'Don't know' Q02. What proportion of your organization's development/planned development is based on each of the following methodologies?

SOURCE: Gartner Research Circle Agile in the Enterprise

SAFe and Scrum of Scrums are the Leading Frameworks

Enterprise Agile Framework Adoption

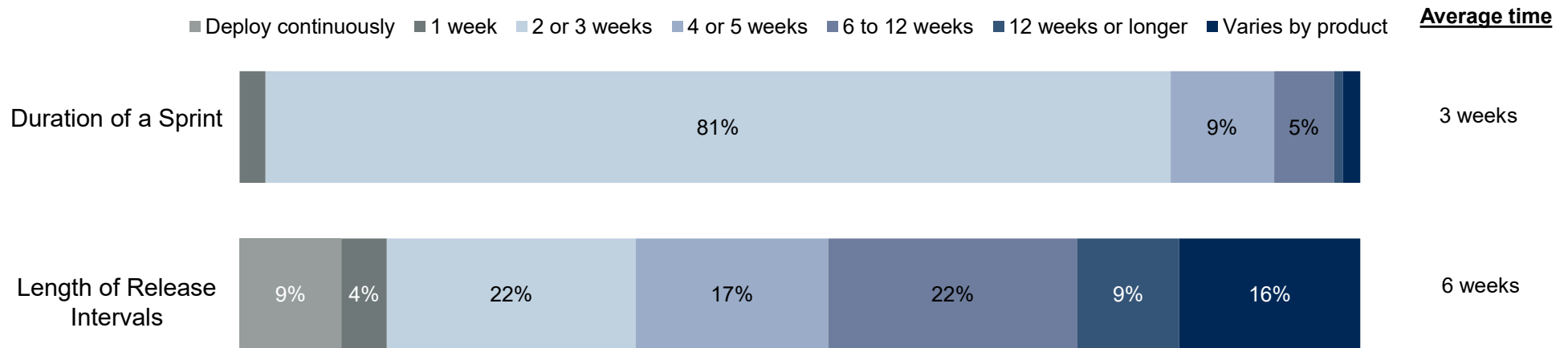
Percentage of Respondents



*Note: "Other" not shown due to small base size
 Base: n=124 Gartner Research Circle Members Whose Organization's Development is Based on Agile, Iterative, or Lean IT;
 Q04 What best describes the status of each Enterprise Agile Framework in your organization...
 SOURCE: Gartner Research Circle Agile in the Enterprise

Sprints Typically Take Two or Three Weeks to Complete, While Release Intervals Vary

Duration of Typical Sprint, Length of Release Intervals
Percentage of Respondents



*Note: data labels less than 3% not shown

Base: n=130 Gartner Research Circle Members

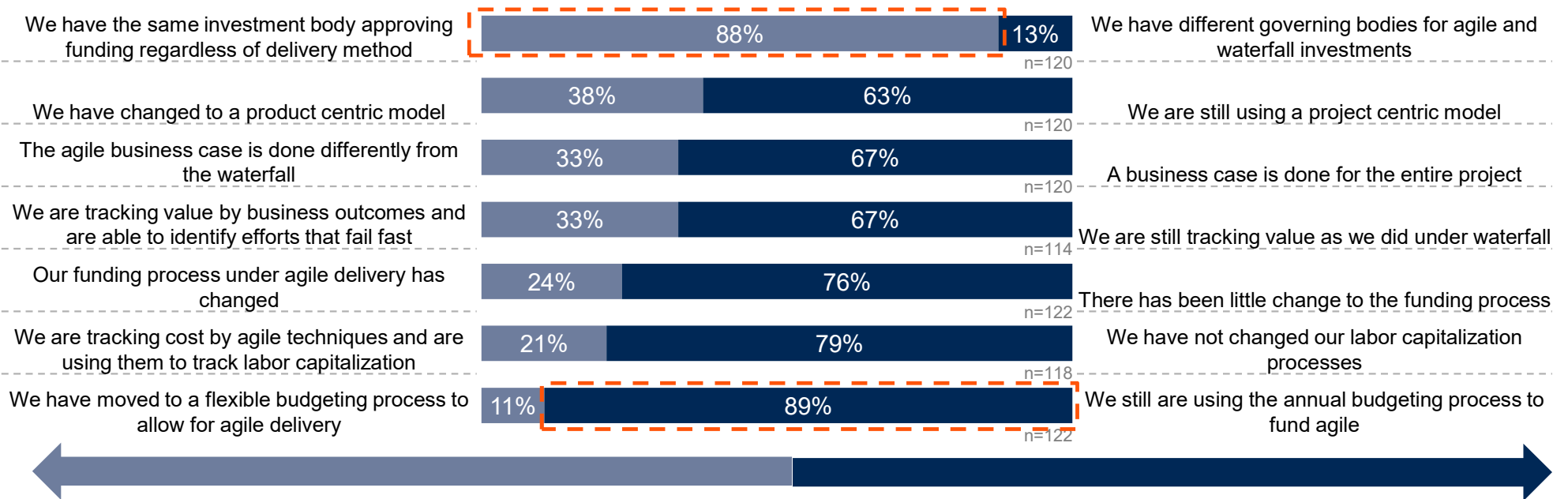
Q05. How long are or do you expect your typical Sprint durations to be?

Q06. How long are or do you expect your release intervals (Sprint plus Deployment to Production) to be?

SOURCE: Gartner Research Circle Agile in the Enterprise

38% Have Already Adopted a Product-Centric Model

Statement Agreement
Percentage of Respondents



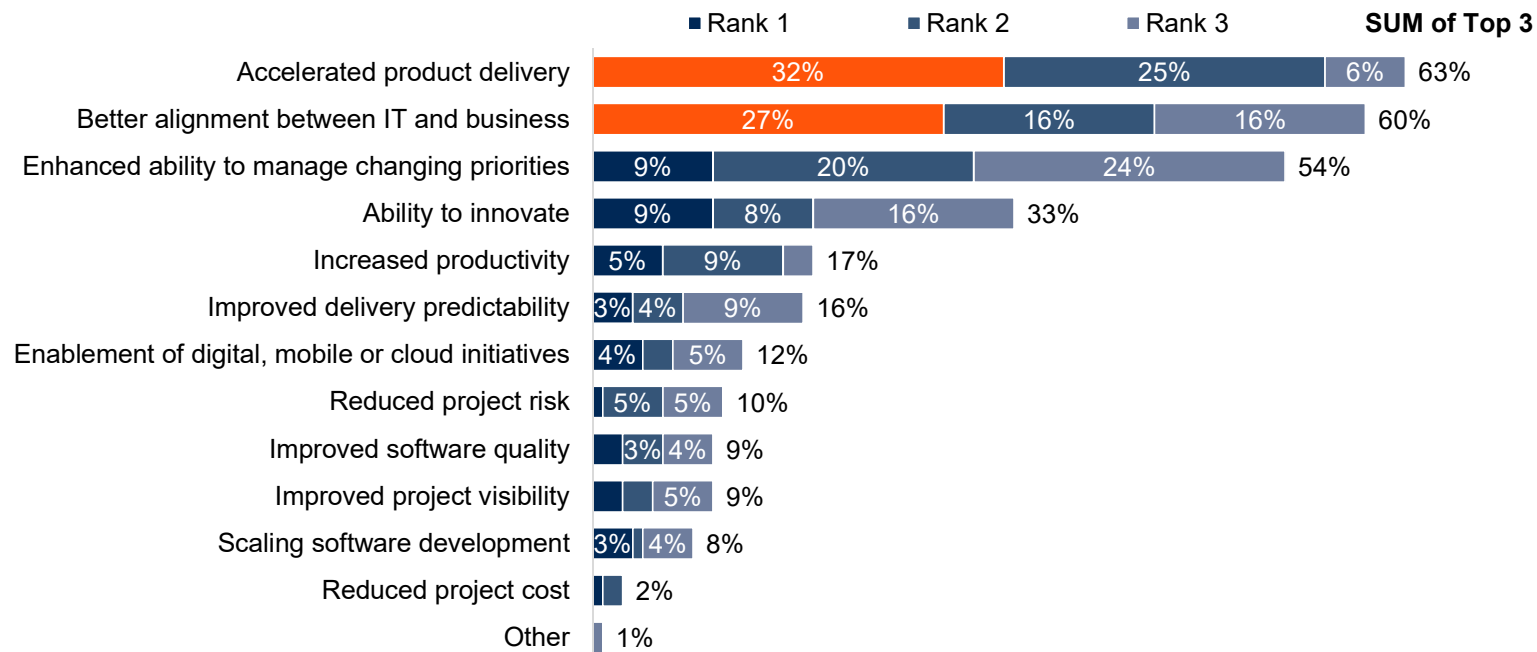
Base: Gartner Research Circle Members; Excluding 'Don't know'
Q11. Which of the following opposing statements do you agree with most?
SOURCE: Gartner Research Circle Agile in the Enterprise

Benefits & Challenges

Accelerated Product Delivery and Better Alignment between IT and Business Are the Most Popular Reasons for Adopting Agile

Top 3 Most Important Objectives for Adopting Agile Methodologies

Percentage of Respondents



*Note: data labels less than 3% not shown

Base: n=130 Gartner Research Circle Members; Excludes 'Not sure'

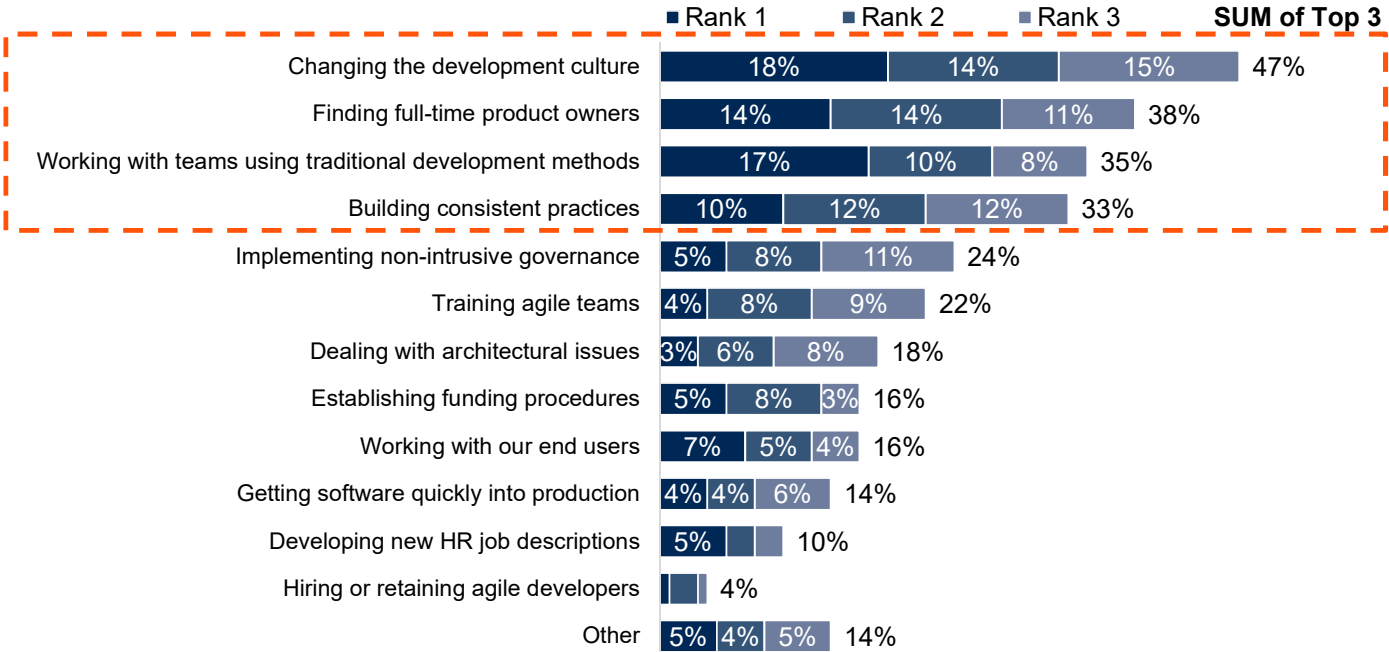
Q01. What are your organization's top 3 most important objectives for adopting agile methodologies?

SOURCE: Gartner Research Circle Agile in the Enterprise

Culture Change Continues to Be the Top Challenge in Adopting Agile

Top 3 Challenges Faced for Adopting Agile Development

Percentage of Respondents



*Note: data labels less than 3% not shown

Base: n=130 Gartner Research Circle Members

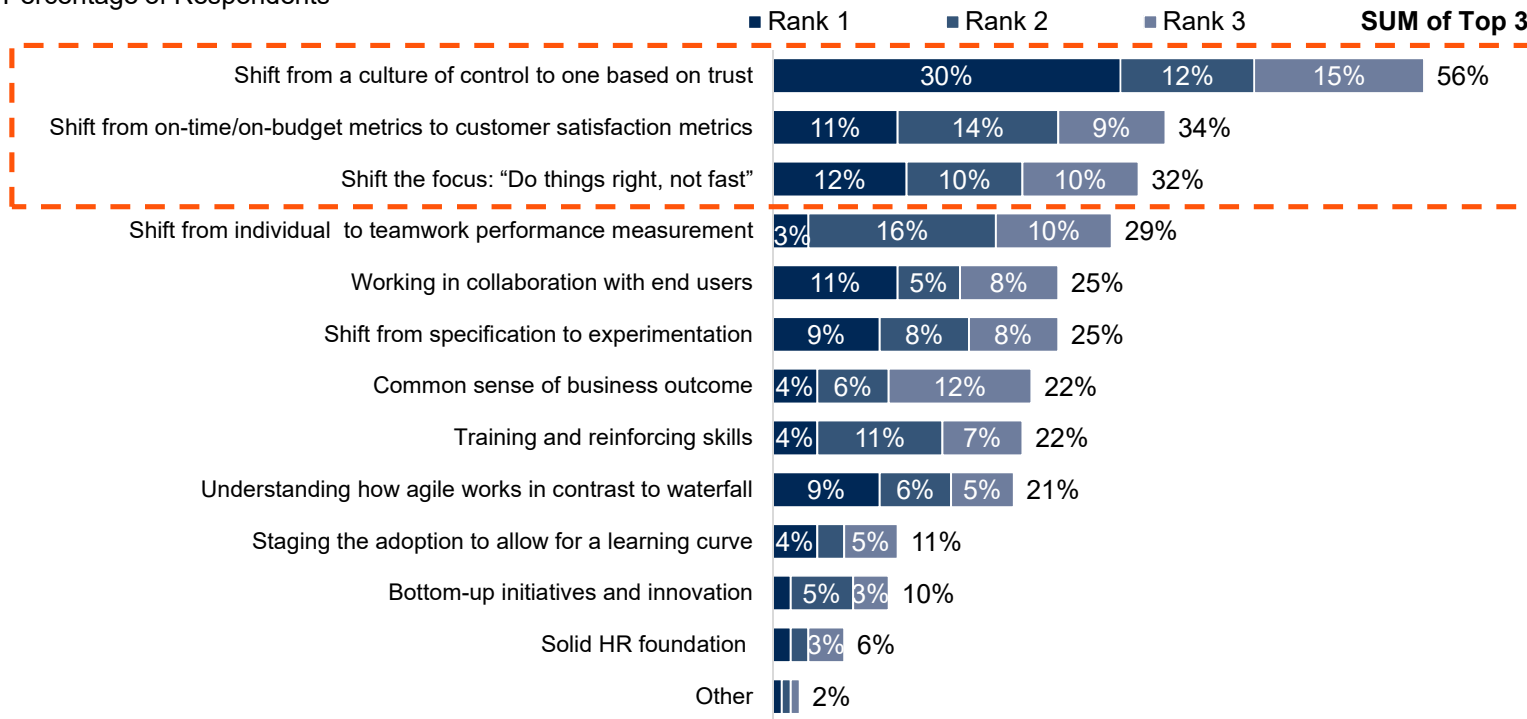
Q08. What are the top 3 challenges or obstacles your organization has faced in adopting agile development?

SOURCE: Gartner Research Circle Agile in the Enterprise

Shifting from Control to Trust Outpaces Every Other Challenge – By More Than 20 Percentage Points

Top 3 Challenges to Making Agile Development Successful

Percentage of Respondents



*Note: data labels less than 3% not shown

Base: n=130 Gartner Research Circle Members

Q10A. What are the top 3 challenges your organization needs to overcome to make agile development more successful?

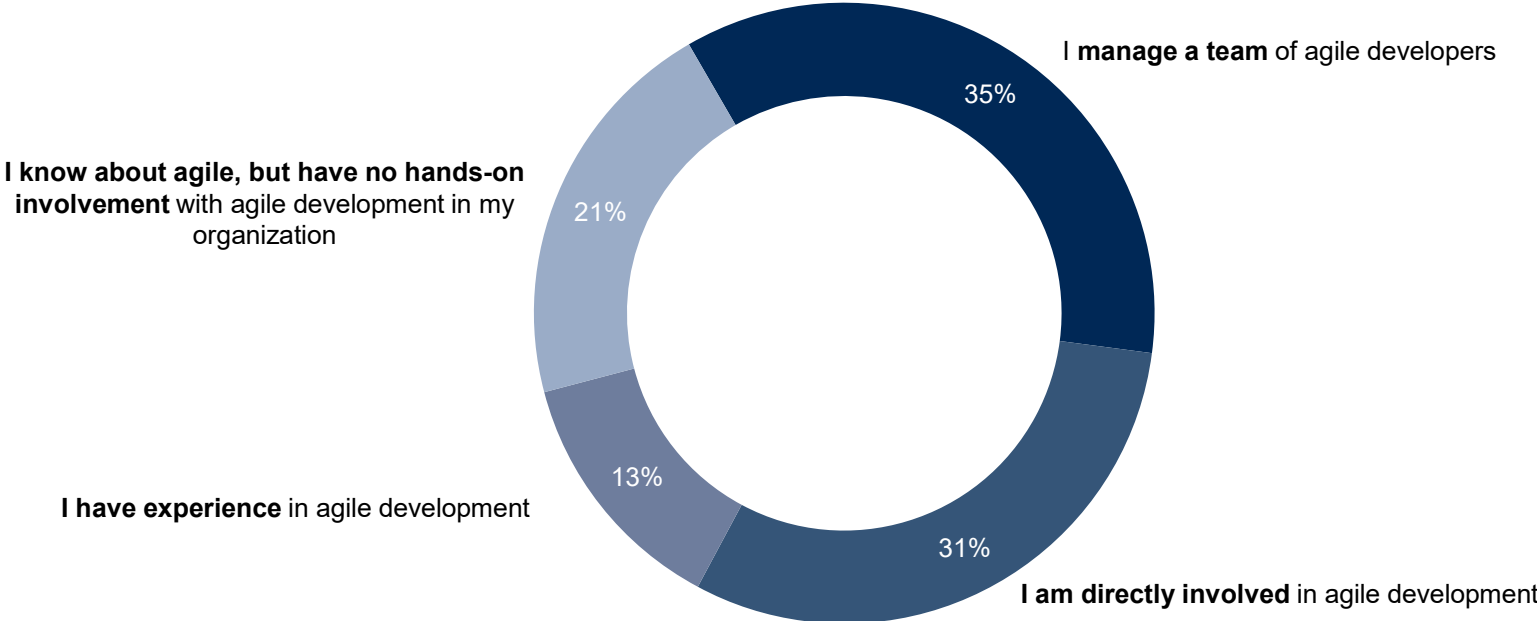
SOURCE: Gartner Research Circle Agile in the Enterprise

Sample Makeup & Demographics

Respondents Involvement with Agile Development Varies

Involvement in agile development within own organization

Percentage of Respondents



Base: n=130 Gartner Research Circle Members that use or plan to use agile development in your organization

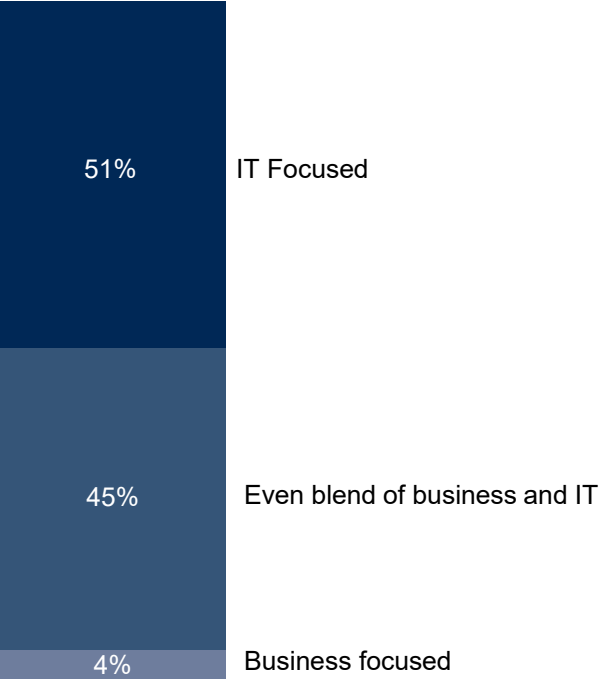
S02. How involved are you in agile development in your organization?

SOURCE: Gartner Research Circle Agile in the Enterprise

Most Participants Have IT or Mixed Roles and Are Part of Organizations That Adopt Mainstream and New Technologies

Respondent Profile: Primary Role

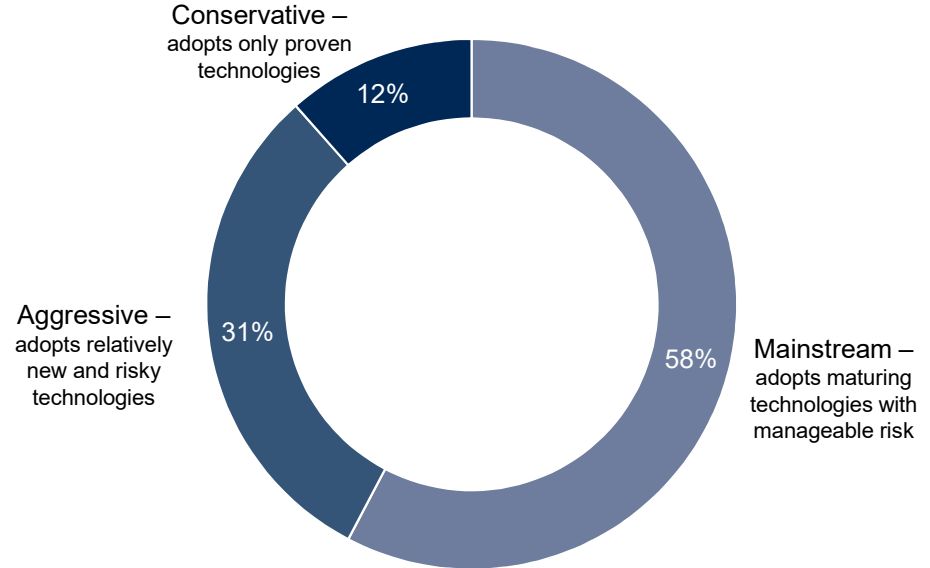
Percentage of Respondents



Base: n=93 Gartner Research Circle Members
 RegQ05. REGQ01. Is your role primarily.
 SOURCE: Gartner Research Agile in the Enterprise

Respondent Profile: Tech Adoption

Percentage of Respondents



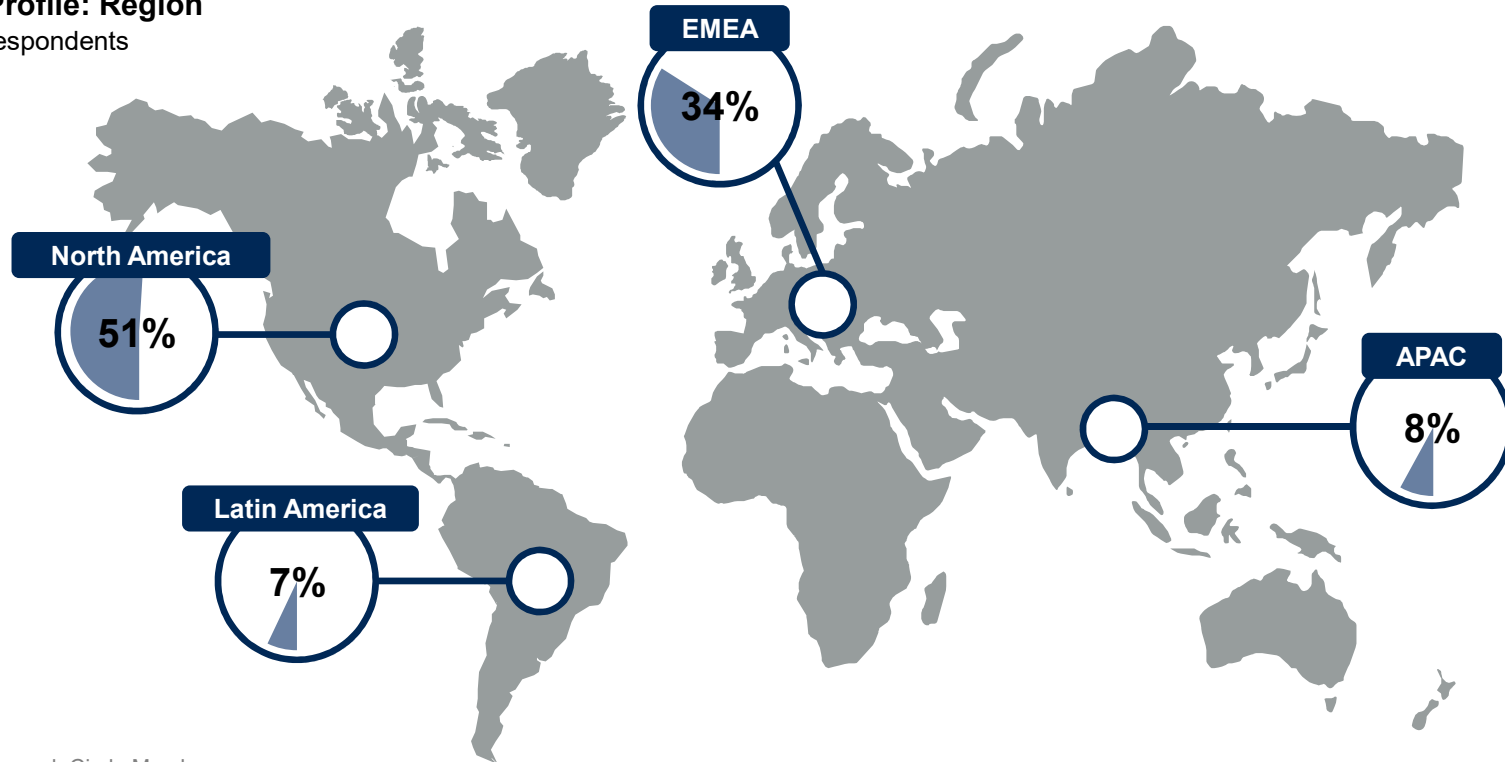
Base: n=130 Gartner Research Circle Members
 RegQ10. Which option best describes your organization's current approach to technology adoption?
 SOURCE: Gartner Research Agile in the Enterprise



Participants Represent Regions across the World, the Majority From North America

Respondent Profile: Region

Percentage of Respondents

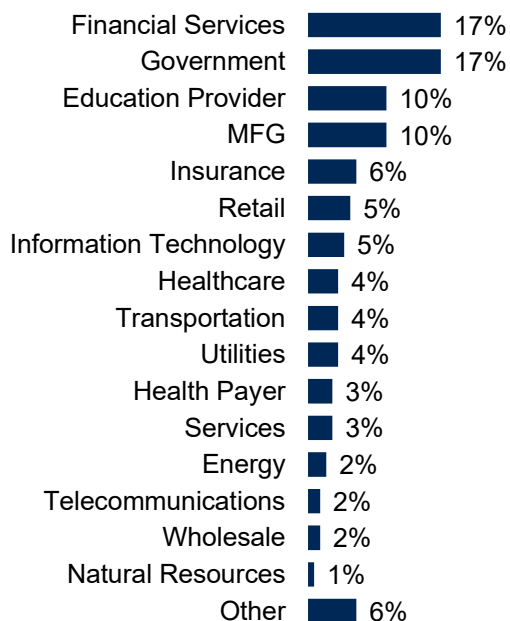


Base: n=130 Gartner Research Circle Members
RegQ14. In what country are you located?
SOURCE: Gartner Research Agile in the Enterprise

Participating Organizations Show a Mix of Industries and Company Size

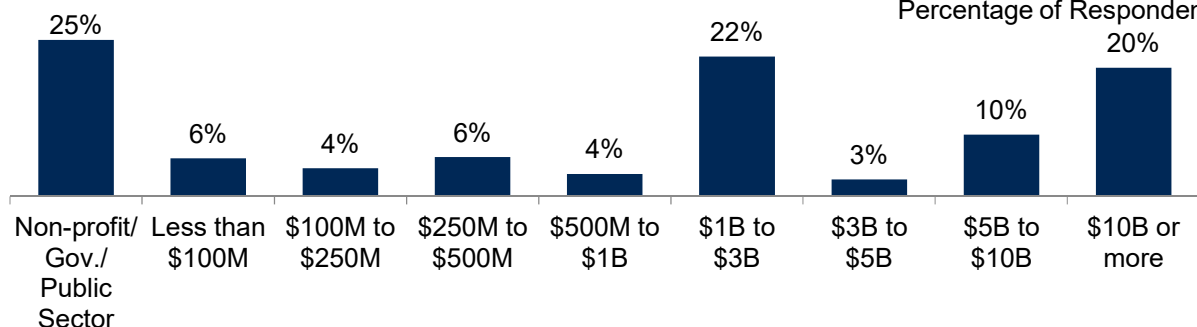
Respondent Profile: Primary Industry

Percentage of Respondents



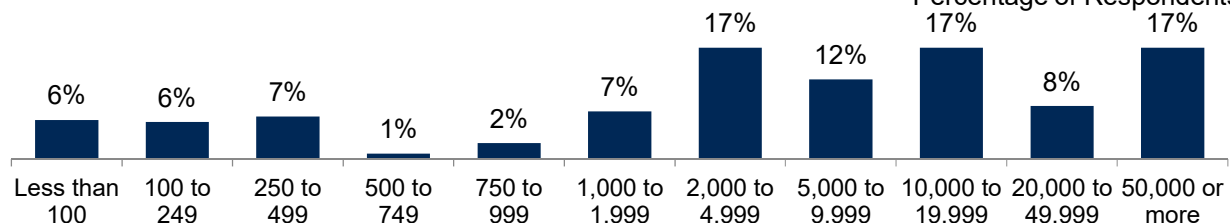
Respondent Profile: Annual Revenue

Percentage of Respondents



Respondent Profile: Employees Worldwide

Percentage of Respondents



Base: n=130 Gartner Research Circle Members
 RegQ12. Your organization's primary industry classification?
 SOURCE: Gartner Research Agile in the Enterprise

Base: n=113 Gartner Research Circle Members; Excluding 'Don't know'
 RegQ07. Your organization's enterprise-wide annual revenue in USD for the most recently completed fiscal year

Base: n= 123 Gartner Research Circle Members; Excluding 'Don't know'
 RegQ06b. Number of full-time equivalent (FTE) employees who work in your organization within your country and worldwide
 SOURCE: Gartner Research Agile in the Enterprise

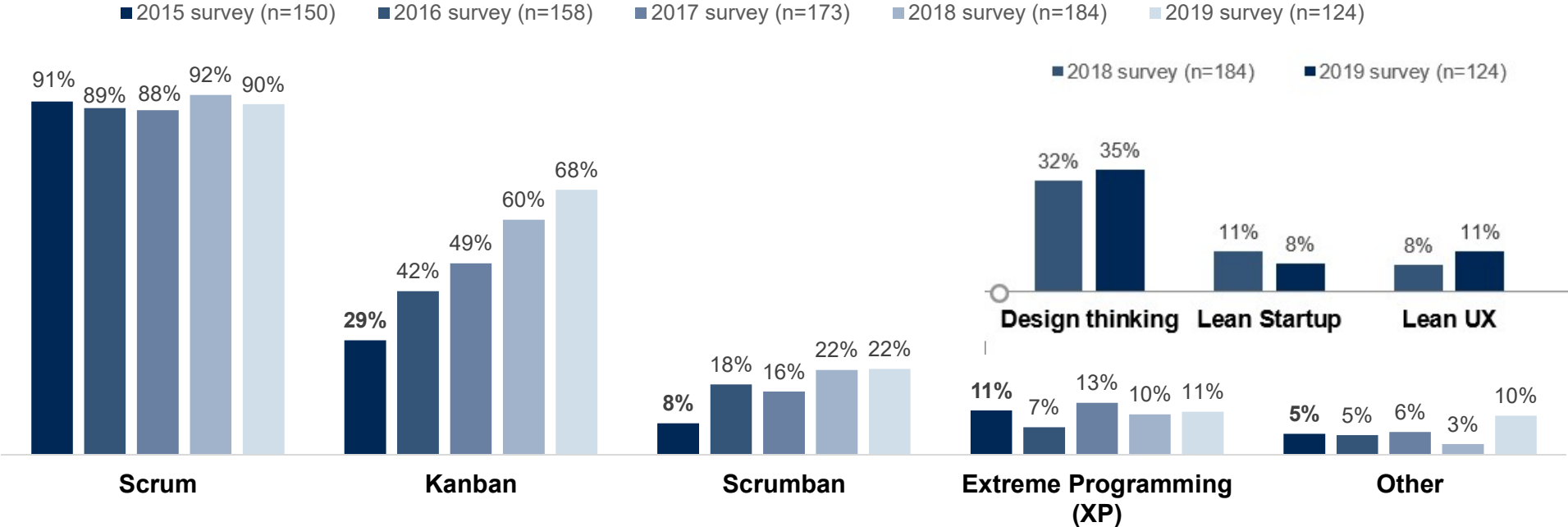
APPENDIX

Trend Data

Scrum and Kanban are well-established methods among participants

Agile Methods Used

Percentage of respondents



Base: Gartner Research Circle Members. Base: Organization's development is based on "Agile", "Iterative" or "Lean IT" methodologies(Q02)

Q03A. Which of these agile methods are planned for use/used in your organization? (Multiple responses allowed)

SOURCE: Gartner Research Circle Agile in the Enterprise

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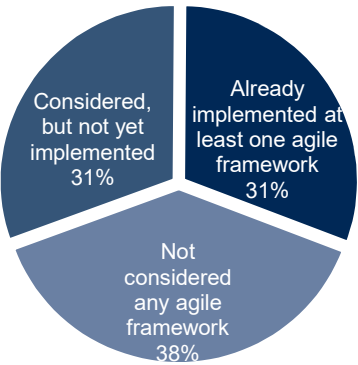


Use of Enterprise Agile Framework

Status of Enterprise Agile Adoption

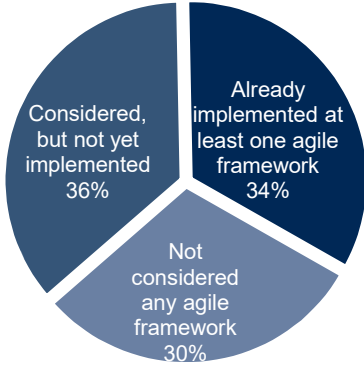
Percentage of respondents

2015 survey



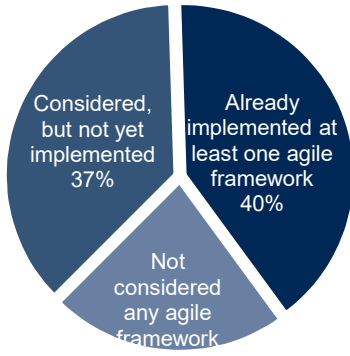
(n=150)

2016 survey



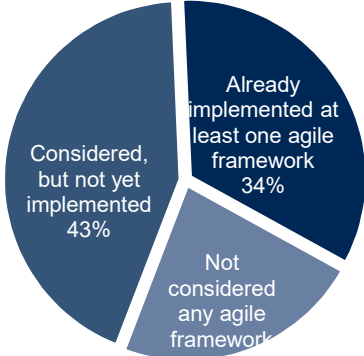
(n=158)

2017 survey



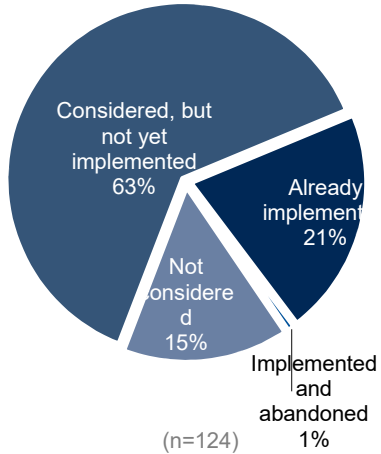
(n=173)

2018 survey



(n=184)

2019 survey



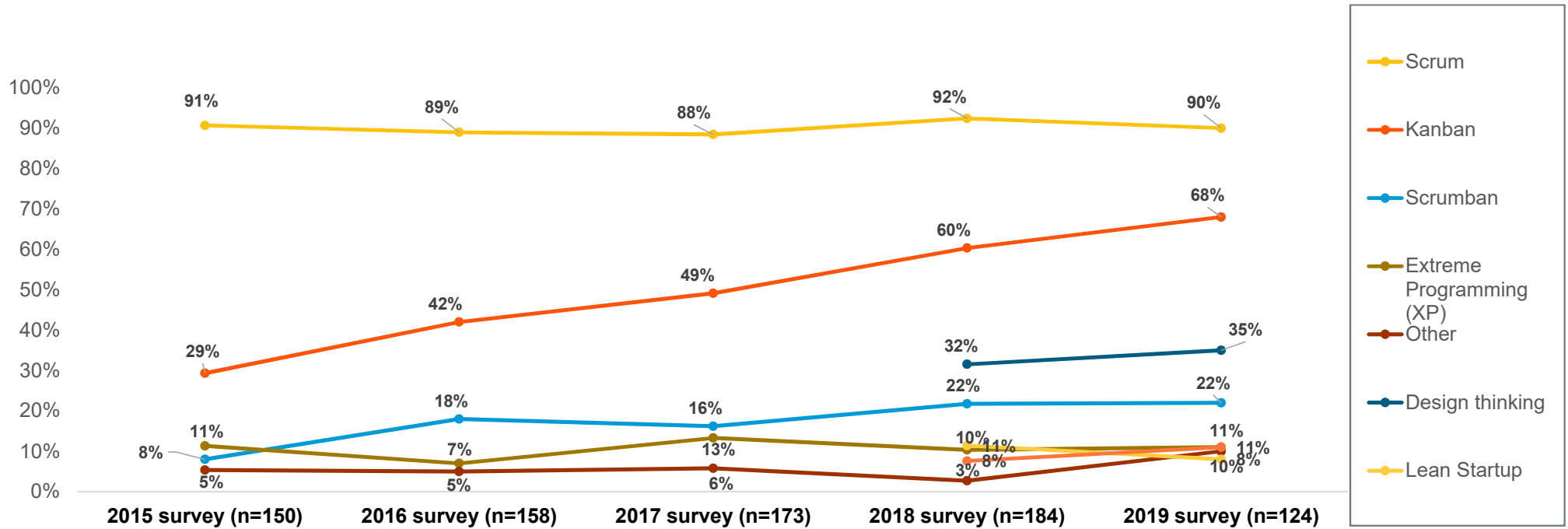
(n=124)

Base: Organization's development is based on "Agile", "Iterative" or "Lean IT" methodologies
 Q04. What best describes the status of each Enterprise Agile Framework in your organization?
 SOURCE: Gartner Research Circle Agile in the Enterprise

Scrum and Kanban are well-established methods among participants

Agile Methods Used
Percentage of respondents

Different view of previous slide's data



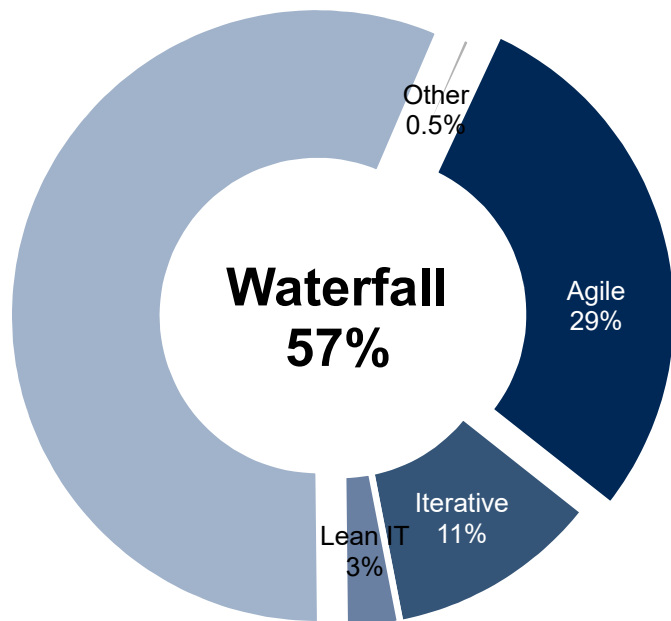
Base: Gartner Research Circle Members. Base: Organization's development is based on "Agile", "Iterative" or "Lean IT" methodologies(Q02)
Q03A. Which of these agile methods are planned for use/used in your organization? (Multiple responses allowed)
SOURCE: Gartner Research Circle Agile in the Enterprise

APPENDIX

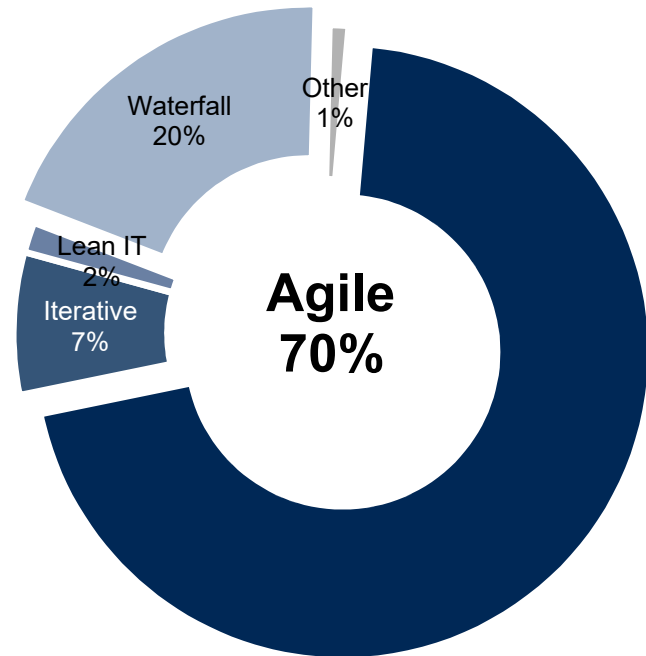
By level of Agile

Proportion of organizations development methodology on average by use of agile

Organizations that use agile for some app development
(Mean shown; n=50)



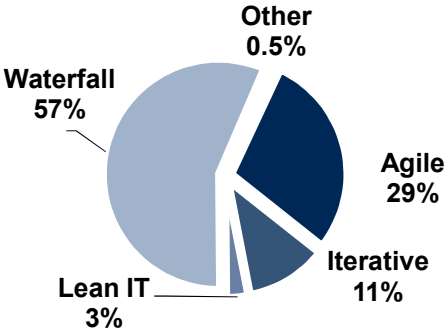
Organizations that use agile for all/most app development
(Mean shown; n=58)



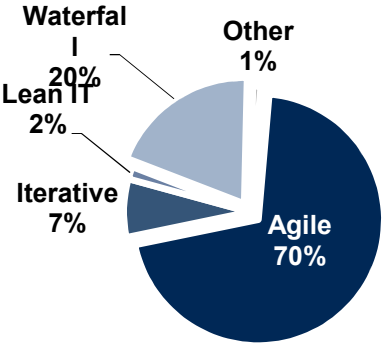
Base: Gartner Research Circle Members, excluding Don't know answers
Q02. What proportion of your organization's (planned) development is based on each of the following methodologies?
SOURCE: Gartner Research Circle Agile in the Enterprise

Success with Agile Development by use of Agile

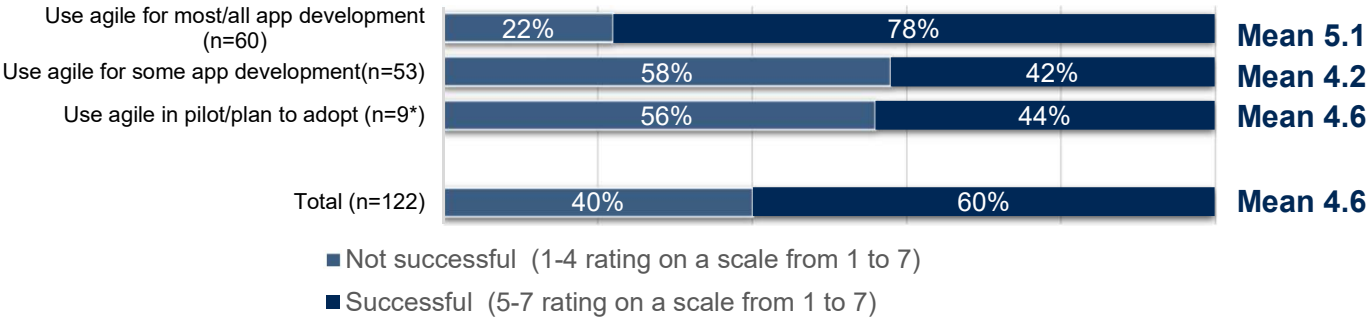
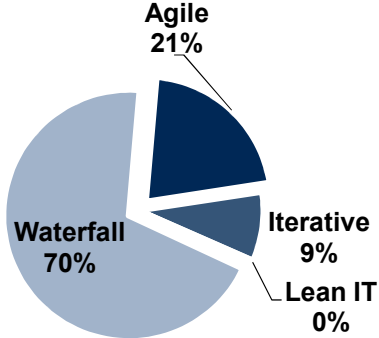
Organizations that use agile for some app development
(Mean shown; n=50)



Organizations that use agile for all/most app development
(Mean shown; n=58)



Organizations that use Agile in pilot/plan to adopt
(Mean shown; n=17)



Base: Gartner Research Circle Members, excluding Don't know answers
 Q02. What proportion of your organization's (planned) development is based on each of the following methodologies?
 SOURCE: Gartner Research Circle Agile in the Enterprise

Base: Gartner Research Circle Members.
 Q07. How successful has agile development in your organization been so far?
 SOURCE: Gartner Research Circle Agile in the Enterprise

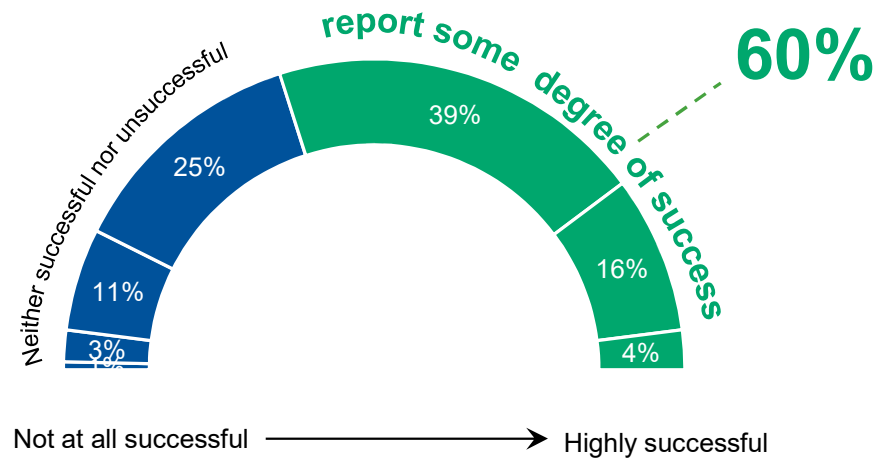
APPENDIX

By Success

Two in three using agile report some degree of success with agile development so far

Overall success with agile development so far

Percentage of Respondents



Base: Gartner Research Circle Members. Asked if currently using or piloting agile Q07. How successful has agile development in your organization been so far?
SOURCE: Gartner Research Circle Agile in the Enterprise

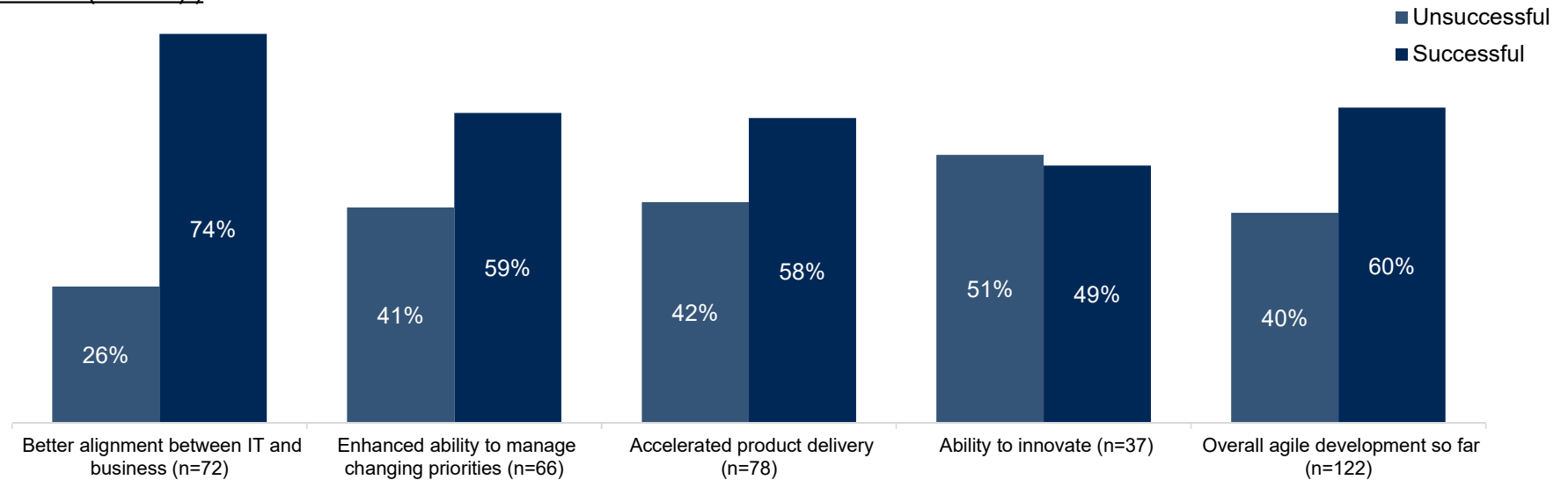
Base: n=122 Gartner Research Circle Members. All Using Agile Development (S01)

Most respondents report their Agile goals have been achieved

Success of Achieving Agile Development Goals

Percentage of Respondents

% Successful (7/6/5) or Unsuccessful (1/2/3/4)



*Note: small base size not shown (<30)

**Note: data labels less than 3% not shown

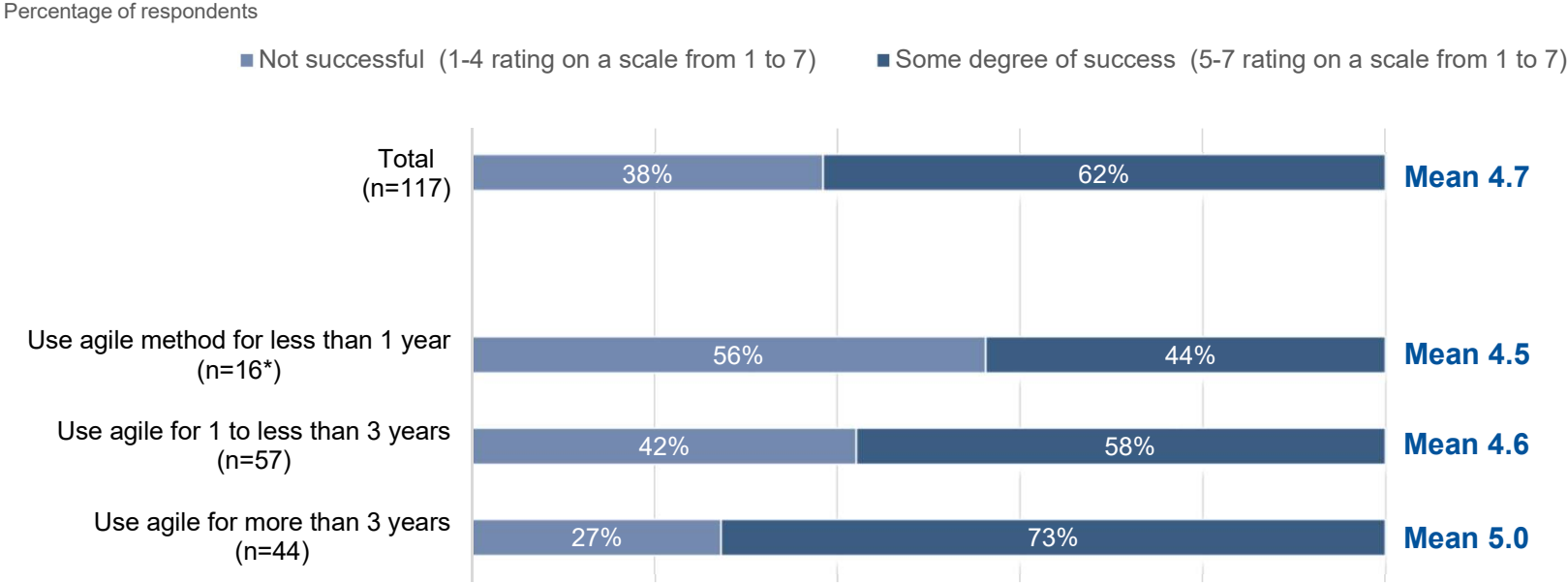
Base: Gartner Research Circle Members using agile methods

Q07. How successful has your organization been in achieving each of these goals?

SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Success with agile by length of experience

Success with agile development by experience with agile



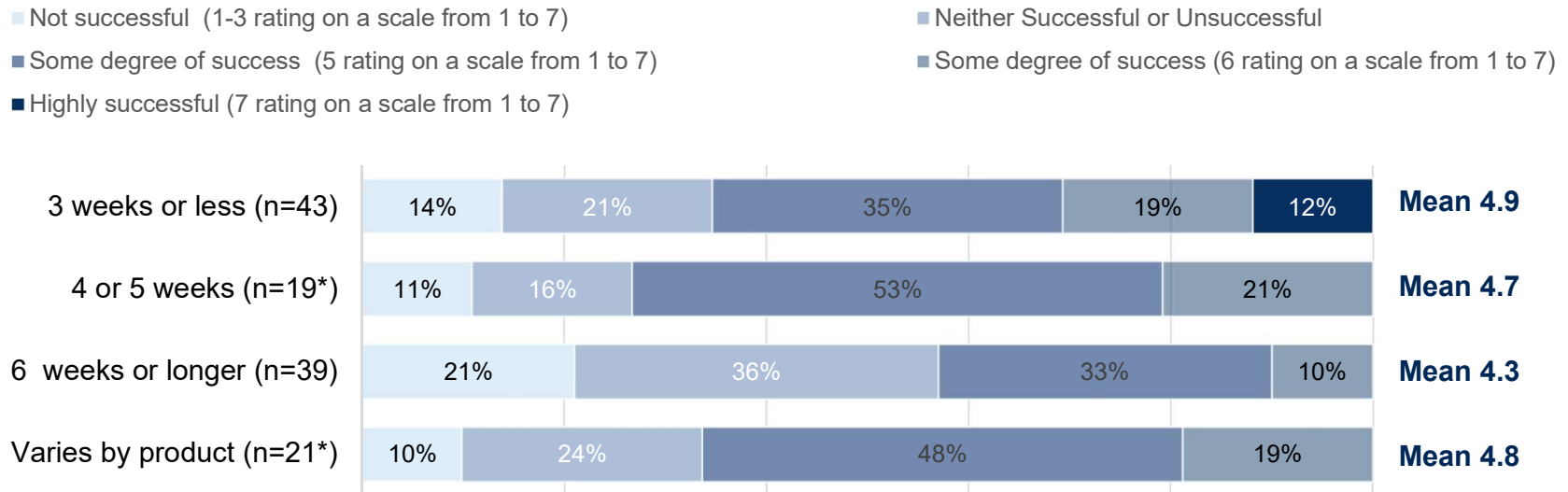
*Caution: Base too low to report

Base: Gartner Research Circle Members. Asked if currently using or piloting agile Q07. How successful has agile development in your organization been so far? Q03B_NET. How long has your organization been using each of these agile methods? SOURCE: Gartner Research Circle Agile in the Enterprise

Organizations with more frequent release intervals more likely to experience success with agile development

Success with agile development so far

Percentage of respondents



*Caution: Base too low to report

Base: Gartner Research Circle Members.

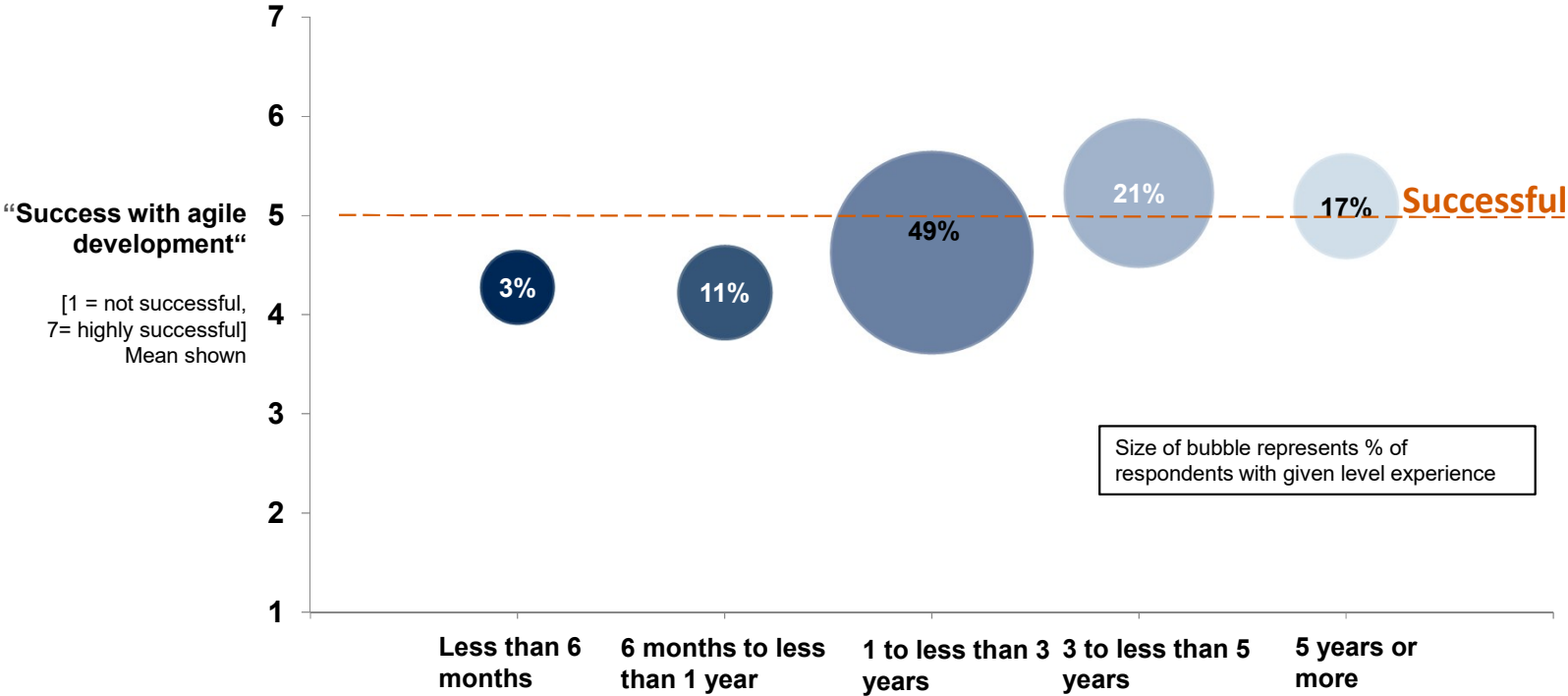
Q06. How long are or do you expect your release intervals (Sprint plus Deployment to Production) to be?

Q07. How successful has agile development in your organization been so far?

SOURCE: Gartner Research Circle Agile in the Enterprise

Success with agile development versus experience

Success with agile development by experience with agile

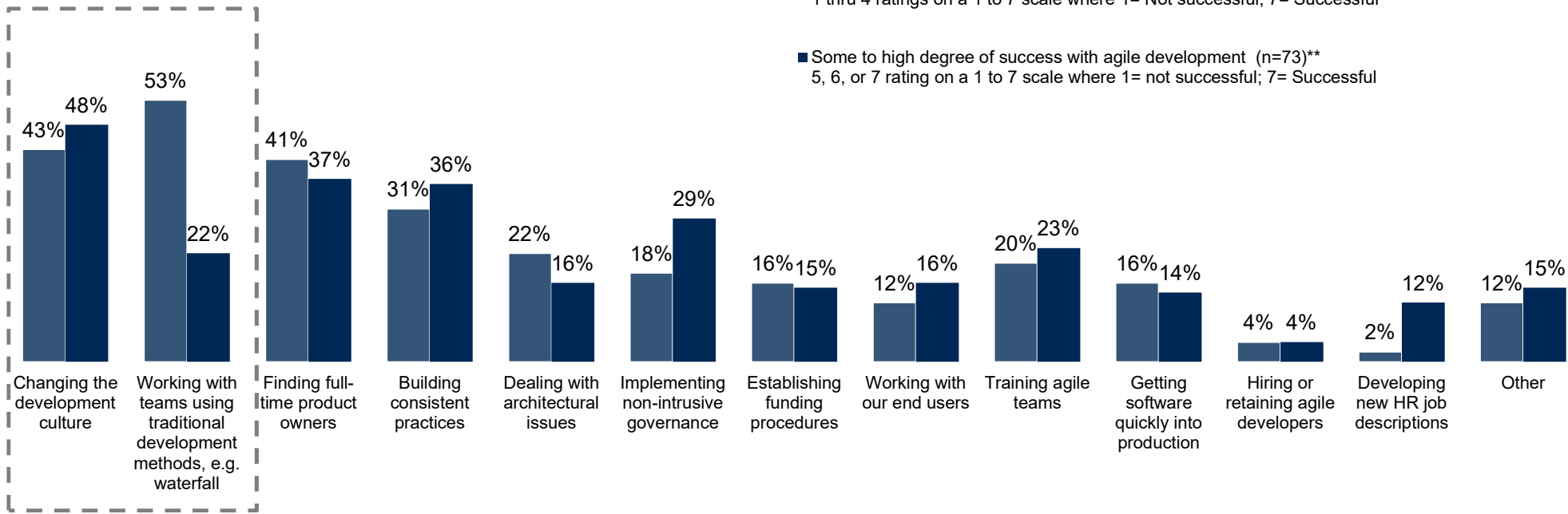


Base: n=117 ; Gartner Research Circle Members., currently using or piloting agile
Q07. How successful has agile development in your organization been so far?
Q03B. How long has your organization been using each of these agile methods?
SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Top challenges in adopting agile development

Summary of top 3 challenges faced by organization in adopting agile development

Percentage of respondents



Base: n=130, Gartner Research Circle Members.

Q07. How successful has agile development in your organization been so far?

Q08. What are the top 3 challenges or obstacles your organization has faced in adopting agile development?

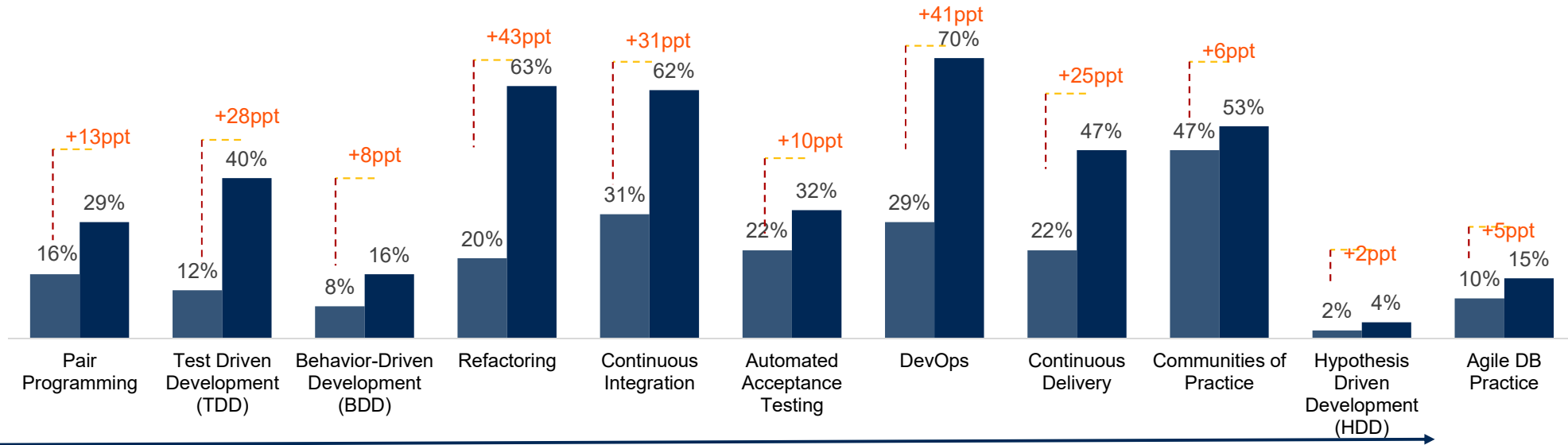
SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Use of agile enterprise practices by success of agile development

Timeline for implementation of agile enterprise practices – 2019 or before

Percentage of respondents

- Agile development unsuccessful (1-3) or neither successful nor unsuccessful (4) (n=49)*
1 thru 4 ratings on a 1 to 7 scale where 1= Not successful; 7= Successful
- Some to high degree of success with agile development (n=73)**
5, 6, or 7 rating on a 1 to 7 scale where 1= not successful; 7= Successful



Agile Enterprise Practice Implementation

Base: Gartner Research Circle Members.

Q09. When did or will your organization begin to use each of the following agile enterprise practices?

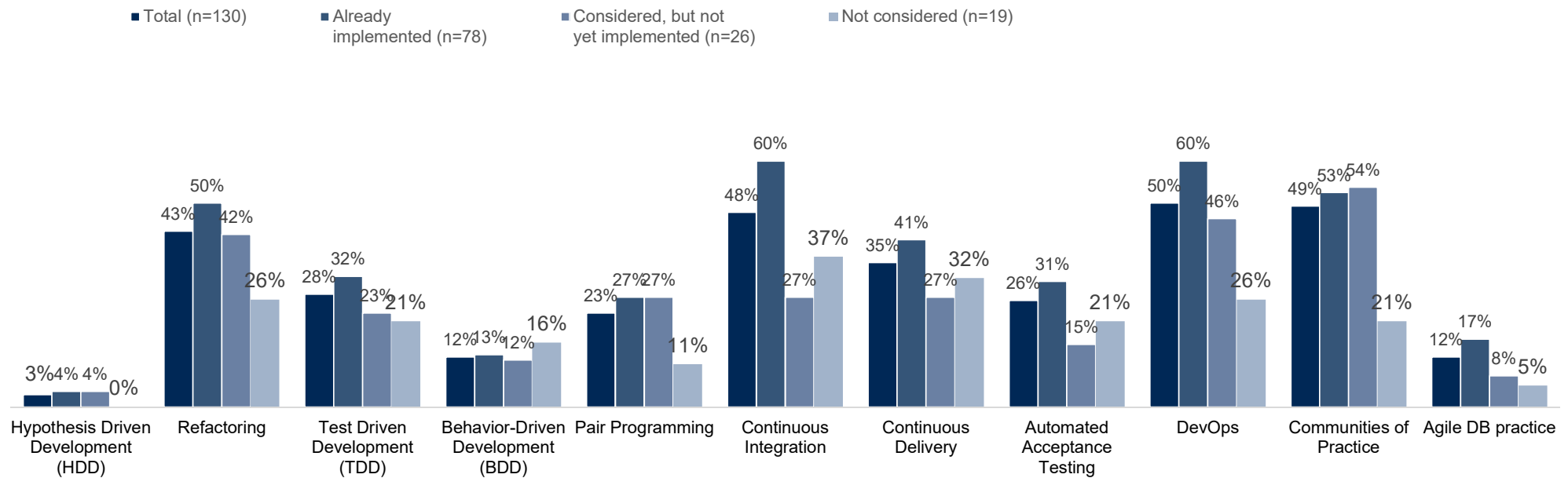
Q07. How successful has agile development in your organization been so far?

SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Enterprise agile framework adoptees have high technical practice adoption

Timeline for implementation of agile enterprise practices – 2019 or before by EAF Adopters

Percentage of respondents



***Small sample size; results are directional.**

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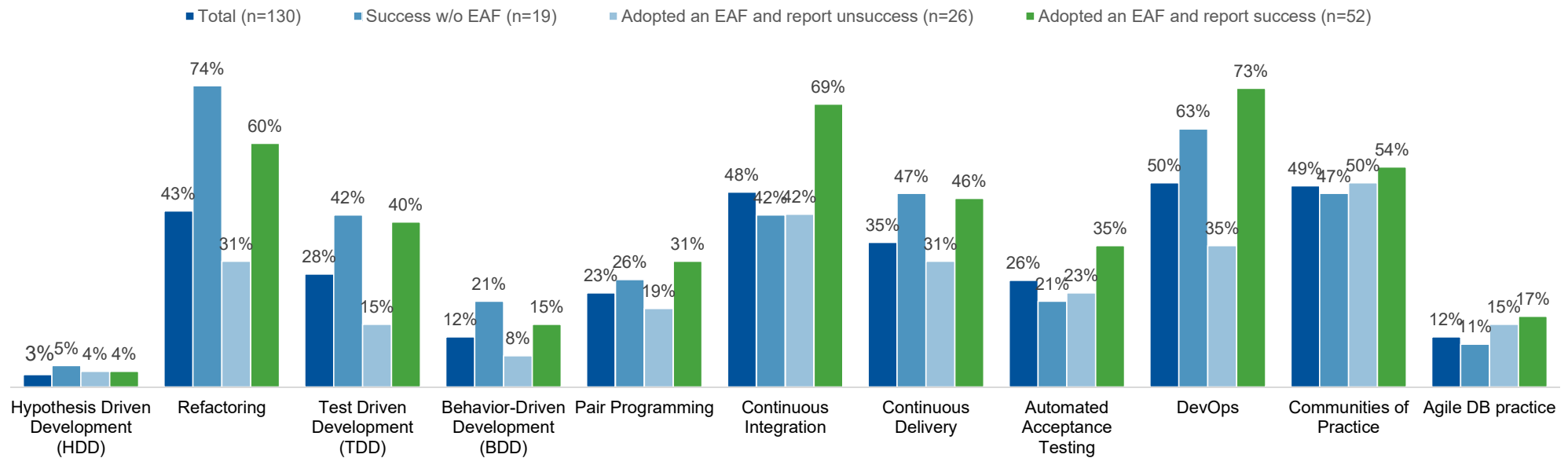
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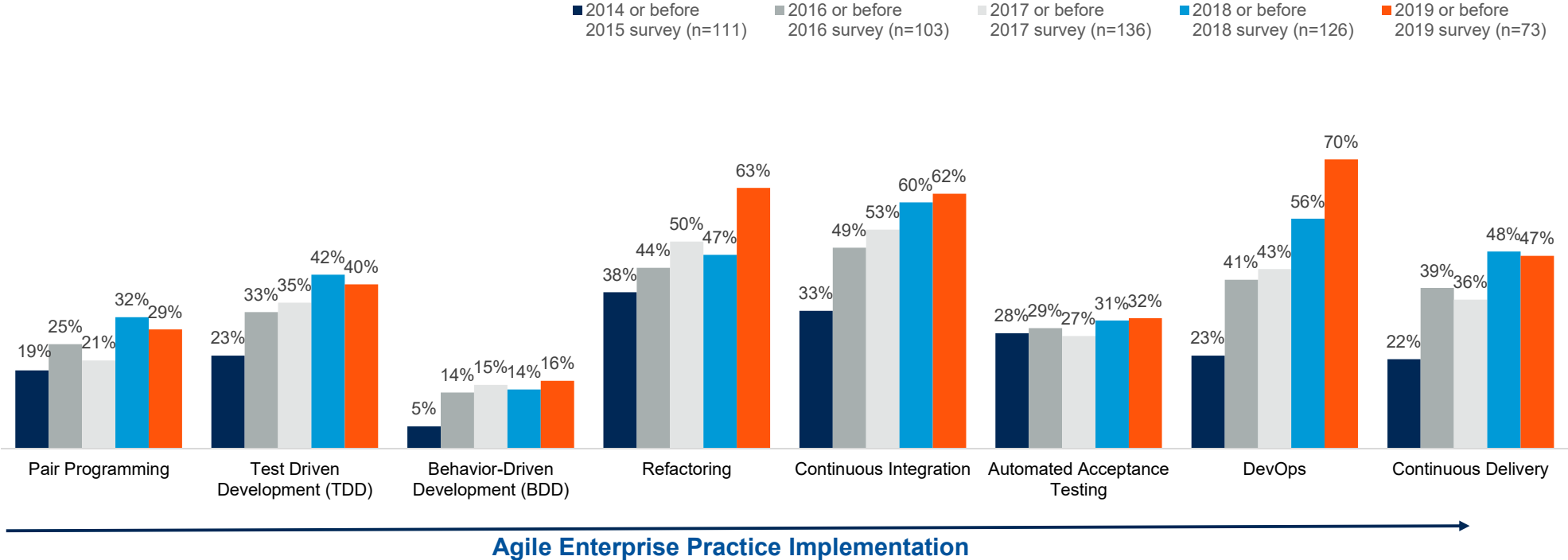
Q07. How successful has agile development in your organization been so far?

SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Use of agile enterprise practices: successful organizations

Already implemented or expected to implement agile enterprise practices by year end – successful organizations

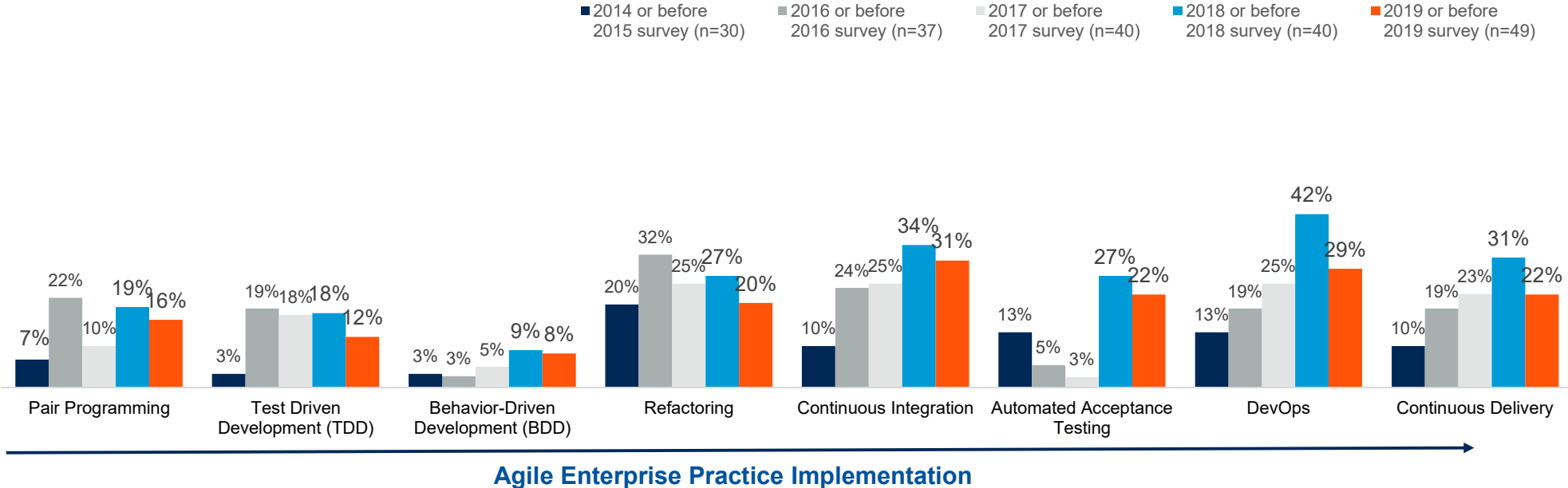
Percentage of respondents



Base: Gartner Research Circle Members. Some degree of success: from some to highly successful agile development (5 to 7 rating)
 Q09. When did or will your organization begin to use each of the following agile enterprise practices
 Q07. How successful has agile development in your organization been so far?
 SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Use of agile enterprise practices: unsuccessful or neither successful or unsuccessful

Already implemented or expected to implement agile enterprise practices by year end - unsuccessful or neither successful or unsuccessful
 Percentage of respondents

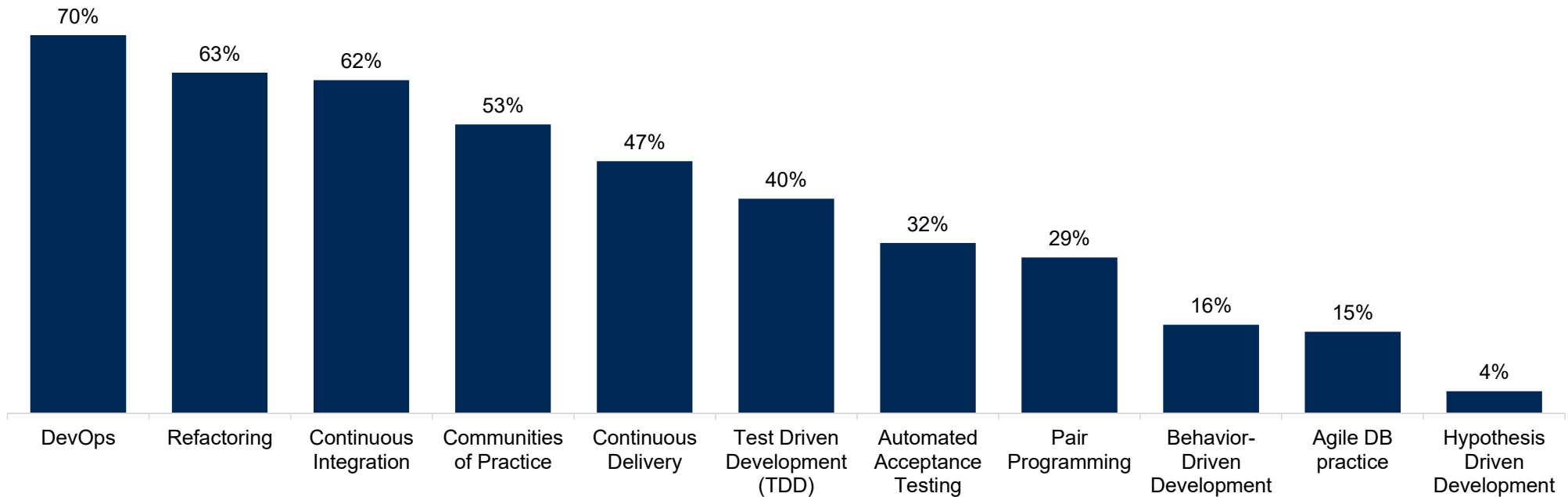


Base: Gartner Research Circle Members. Base: 1 – 4 rating (unsuccessful or neither successful or unsuccessful)
 Q09. When did or will your organization begin to use each of the following agile enterprise practices
 Q07. How successful has agile development in your organization been so far?
 SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Agile technical practices in successful organizations are already entrenched

Beginning of Agile Enterprise Practices (2019 or before)

Percentage of Respondents



*Note: "Other" not shown due to small base size

**Note: data labels less than 3% not shown

Base: n=73, Gartner Research Circle Members. Some degree of success: from some to highly successful agile development (5 to 7 rating)

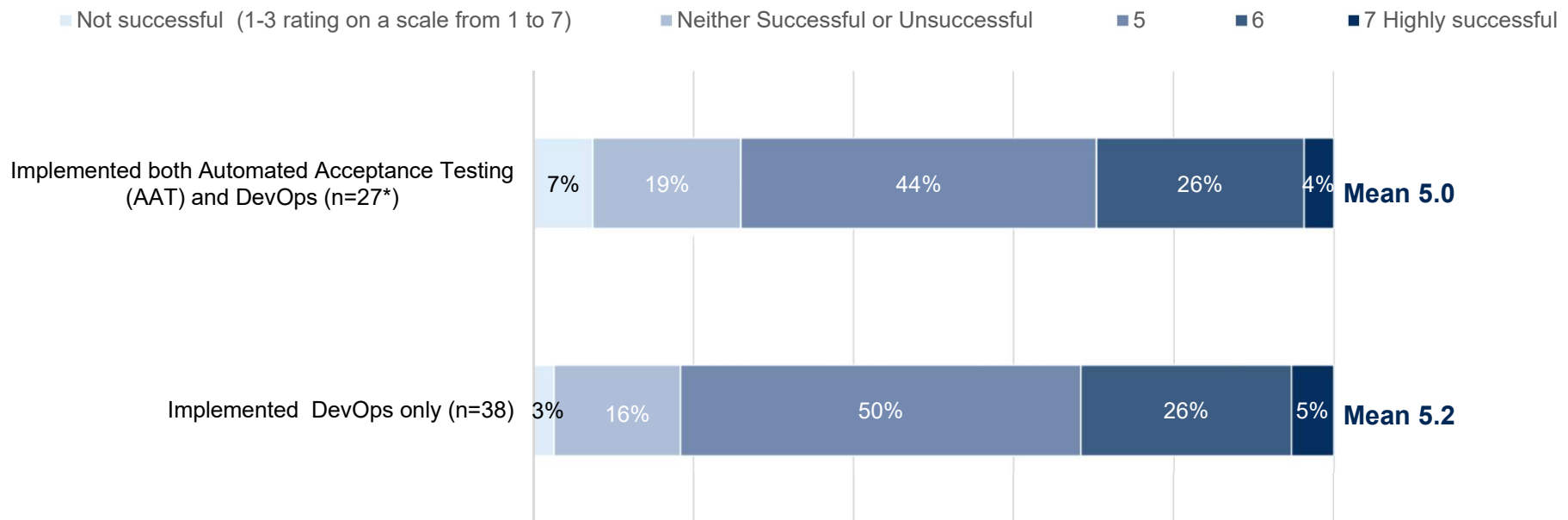
Q09. When did/will your organization begin to use each of the following agile technical practices?

SOURCE: Gartner Research Circle Agile in the Enterprise

Success with agile development

Success with agile development by use of technical practices

Percentage of Respondents



***Small sample size; results are directional.**

Base: Gartner Research Circle Members. Asked if currently using or piloting agile

Q07. How successful has agile development in your organization been so far?

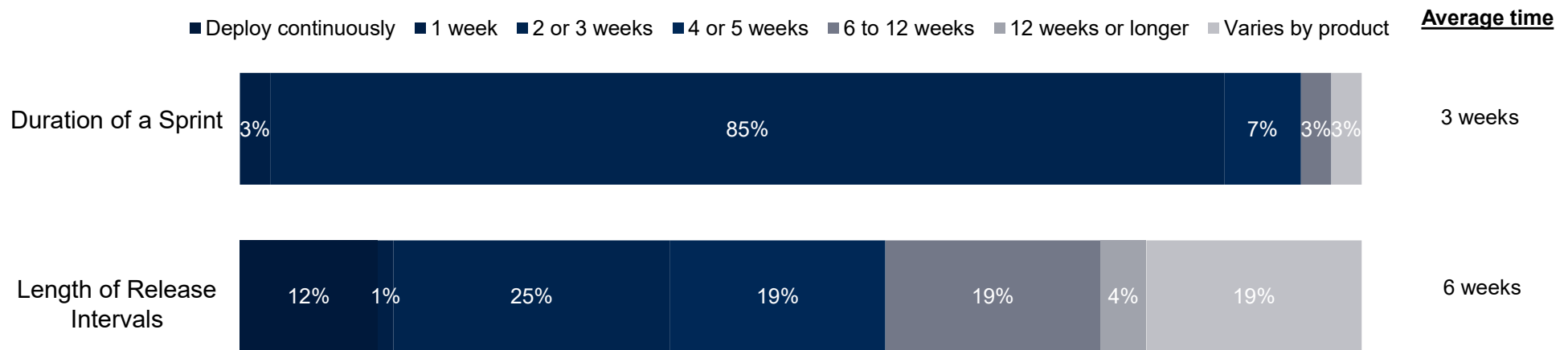
Q09_8. When did or will your organization begin to use each of the following agile enterprise practices?-Automated Acceptance Testing

Q09_9. When did or will your organization begin to use each of the following agile enterprise practices?-DevOps

SOURCE: Gartner Research Circle Agile in the Enterprise 2019

Sprints Typically Take Two or Three Weeks to Complete, While Release Intervals Vary

Duration of Typical Sprint, Length of Release Intervals
Percentage of Respondents



*Note: data labels less than 3% not shown

Base: n=73 Gartner Research Circle Members Some degree of success: from some to highly successful agile development (5 to 7 rating)

Q05. How long are or do you expect your typical Sprint durations to be?

Q06. How long are or do you expect your release intervals (Sprint plus Deployment to Production) to be?

SOURCE: Gartner Research Circle Agile in the Enterprise

Thank you